

New Feature Release Review 3/29/25

Today's New Feature Webinar – Topics We'll Cover:

- Biopsy Log Reports View in EHR Setting up favorite columns
- Sharing Shorthands How to share with other practice users
- Patient Notifications One-way email updates
- EZ Link Check-In Resend capability
- Statement Filters Now filter by clinic
- SMS Configuration Settings Accessible from PM & Admin users
- One-Way SMS Notifications to Patients (Beta!)
- Multiple SMS Appointment Reminders (Beta!)
- Appointment Communication Log Centralized tracking

Please Note:

- This session will be recorded.
- You can ask questions via the question box and Erica is on standby to address live!

Setting Up Biopsy Log Columns

You can customize your column preferences in the new Biopsy Log view by following these steps:

- 1. Navigate to **Biopsy Log**.
- 2. Click the **Report Icon** in the upper right corner.
- 3. Select the **Gear Icon** to open column settings.
- 4. Add, remove, or reorder columns as needed.

Your preferences will be saved and applied across the Biopsy Log, both for all patients and within individual patient charts.

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	Juniper Wils	on 0021										
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Basal	cell carcinoma	of skin - PERF	ORMED									
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2					
Patient Info	Status	Review	Documents	Diagnosis	Note
Clivia Cassar (\$35 Jan 1, 1990)	PERFORMED			Neoplasm of uncertain b	
Test EZLINK (d*36 Jan 1, 1989)	PENDING RESULTS			Neoplasm of uncertain b	
A (Jan 1, 1989)	PENDING RESULTS			Neoplasm of uncertain b	
Hand States Handler Ha	PERFORMED			Basal cell carcinoma of skin	
★	PERFORMED			Neoplasm of uncertain b	
کر (۲.45 Jan 1, 1980)	PERFORMED			Basal cell carcinoma - ad	
★	PERFORMED			Neoplasm of uncertain b	Tx by LN2 time of b
★ Betty White (♀101 Sep 7, 1923)	PERFORMED			Neoplasm of uncertain b	
Zachary Deitz	PERFORMED			Neoplasm of uncertain b	

Sharing Shorthands with Practice

You can now share your shorthands with other users at your practice:

- From PM:
 - 1. Go to Settings > My Profile > Shorthands.
 - 2. Select the **"Share with Practice"** checkbox.
- From EHR:
 - 1. Go to Settings > My Profile > General Shorthands.
 - 2. Toggle on "Share with Practice".

• • • <	General Shorthands	Û	+
Q			
Browse Practice Shorthands			>
Share with Practice			\bigcirc
+card No insurance card on file. The patient will bring upon the next	visit.		>
+cos Patient has *** h/o smoking			>
+ear concerning lesion on the back of the ear			>
+fb Patient presents today for a full body skin exam			>
+ipl Patient received treatment with a fluence of 6-14 J/cm at a pul	se rate of 5-10 ms with a delay of 10-20 ms.		>
+prov I, as the attending physician, have reviewed the notes and agree	ee with all above medical documentation.		>
+test Training			>
-acc1 Accutane month 1 follow up			>
-acc2 Accutane month 2 f/u			>
hetev			

Ability to Resend EzLink Check In

You can now resend the **EzLink Check-In** to patients via SMS anytime before their appointment from **PM**:

- 1. **Right-click** on the appointment.
- 2. Click "Send EzLink."

The patient will receive the EzLink within **15 minutes** to complete their intake, including:

- ✓ Signing consents
- Entering medical history
- ✓ Adding CCOF
- ✓ Uploading an insurance card and driver's license

Note: This feature is available only for users with EzLink Check-In activated. If you're interested, email customersuccess@ezderm.com!

05:20	
05:30	
05:40	
D5:50 EZDERM Test Patient (Suspicious Skin Lesi	on)
06:00	Edit
16:10	Scheduled Status
06:20	Canceled Status
06:30	In Progress Status
06:40	Cost Estimator
06:50	Card on File
7:00	Edit Patient
J7:10	Patient Payment
77:20	Create Items
17:40	Check Eligibility (Default)
)7:50	Check Eligibility as
08:00	Print Receipt
18:10	Medical Summary
08:20	Generate Letters
18:30	Text Message
08:40	Send Email
18:50	Send Ezlink
19:00	

Filter Statements by Location & Override Remit Address

You can now **filter statements by location** and **customize the remit address**:

- 1. Go to **Patient Accounting** and select a **location**.
- 2. Click "Override Remit Information."
- 3. Enter the **remit address** you want to appear on statements for balances tied to that clinic location.
- 4. **Save** as a **Favorite Filter** for quick access.

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Jai	Hold Patient Billing		Pre-Collections Charges	
ICS	Override Remit Information			
chr				
CIR	Search Address			
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OV	Street Line 1 ^		Street Line 2	
ey	Country			
	United States		Zip *	
	City *		State *	∇
y, A				
ice	Add to Favorite Filters		Clear	Filter
via			(313) 005-5	01/23/2025

SMS Configuration Settings Update

Admins can now set or update SMS Configuration settings under provider Account Settings from PM or EHR:

Ez Check In Settings			
🎼 Financial Settings 👻	Appointment Reminder SMS Configuration		Appointment Reminder Lead Time
Clinics	Appointment Note		3
Le Accounts		0/100	Time 10:00 AM
	Display options in SMS Reminder		
Dashboard	Confirm X Reschedule X Cancel X	X ¥	
Schedule	Send reminder for Confirmed appointment Send reminder for Confirmed or Online Check-in completed		
Patients			
Check Out	Deactivate User		Cancel Save Changes
Cart	Powered by 🎯 🅫 🕅	CPT copyright 2025 American Medical Association. All Rights Reserved. Designed with Love in the USA 🎂 Copyright © 2025	

Now Available for Beta Practices: You can set up multiple SMS reminders! These can be managed from the same settings screen as **SMS Configurations**.

Appointment Reminder Lead Time 1	Appointment Reminder Lead Time 2	Appointment Reminder Lead Time 3
Day(s) 5 Time 12:00 PM	Day(s)	Day(s)
Deactivate User	Lime	Cancel Save Changes

Ability to Send One Way Messages to Patients

You can now send patients a **one-way message** via **email** or **SMS** directly from the schedule:

- 1. **Right-click** on the appointment.
- 2. Click "Send Email" or "Text Message."
- **Note:** The **Text Message** option is currently available only for **beta testers** with this update.

05:20	
05:30	
05:40	
05:50 EZDERM Test Patient (Suspicious Skin Lesi	ion)
06:00	Edit
06:10	Scheduled Status
06:20	Canceled Status
06:30	In Progress Status
06:40	Cost Estimator
06:50	Card on File
07:00	Edit Patient
07:10	Patient Payment
07:20	Create Items
07:40	Check Eligibility (Default)
07:50	Check Eligibility as
08:00	Print Receipt
08:10	Medical Summary
08:20	Generate Letters
08:30	Text Message
08:40	Send Email
08:50	Send Ezlink
09:00	

Ability to Send a Batch Message to Patients

You can now send a **batch message** to all patients on the schedule:

- 1. **Filter** the schedule by clinic, provider, and/or appointment status to target specific patients.
- 2. Click "Send Email Message" or "Send Text Message" from the top of the schedule in PM.
- Note: This feature is available only in **Day View** of the schedule.
- **Text Message** option is currently limited to **beta testers** with this update.

Saturd	łay, April 05, 2025	< To	day	>		New Appointment 👻
Waitlist	Online Appointments	Send Text M	lessage	Send Email Message	Coding Report	Print Schedule Check Eligibility
۹	All Clinics 👻	Providers (2)	v	Resources 🔍	Statuses (19)	- O Day O Week
2 Clinic N	Note(s)					
0	MD (1 1 • 0 • 1)				Nurse Visit (0	0 • 0 • 0)
10:00			10:00			
10:10			10:10			
10:20			10:20			
10:30			10:30			
10:40			10:40			
10:50 EZ	ZDERM Test Patient (Suspicious Skin Lesion)		10:50			
11:00			11:00			
11:10			11:10			

Increase Your Email Open Rate

Personalize the email address from which your practice's email communications are sent.

Action Items:

Email <u>techsupport@ezderm.com</u> with your preference for the following 3 items: Practice Name, Short Practice Name, and Sender Name

Example:

Practice Name: Clear Skin Dermatology and Aesthetic Solutions Short Practice Name: ClearSkinDermatology Sender Name: Clear Skin Dermatology and Aesthetic Solutions

Customized email address: "From: Clear Skin Dermatology and Aesthetic Solutions <clearskindermatology-noreply@sadio.com>



View Sent & Received Messages in the Appointment Communication Log

You can now access all sent and received messages from the **Appointment Communication Log**:

- From the Patient's Chart:
 - 1. Go to the **Summary** section.
 - 2. Click the **icon** to the right of the appointment.
- From the Schedule:
 - 1. Open the **appointment card**.
 - 2. Click the **blue button** at the bottom to open the Communication Log.
- **Tip:** Hover over a line item to view the specific message sent.

