



**New Feature Release Review**  
**3/29/25**

## Today's New Feature Webinar – Topics We'll Cover:

- ◆ **Biopsy Log Reports View in EHR** – Setting up favorite columns
- ◆ **Sharing Shorthands** – How to share with other practice users
- ◆ **Patient Notifications** – One-way email updates
- ◆ **EZ Link Check-In** – Resend capability
- ◆ **Statement Filters** – Now filter by clinic
- ◆ **SMS Configuration Settings** – Accessible from PM & Admin users
- ◆ **One-Way SMS Notifications to Patients** *(Beta!)*
- ◆ **Multiple SMS Appointment Reminders** *(Beta!)*
- ◆ **Appointment Communication Log** – Centralized tracking

### Please Note:

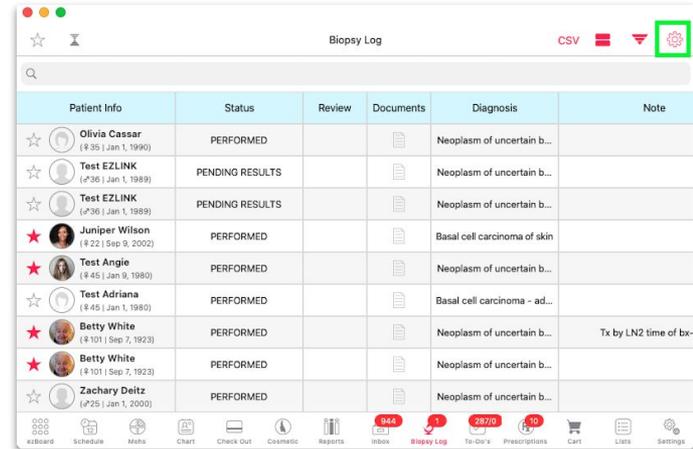
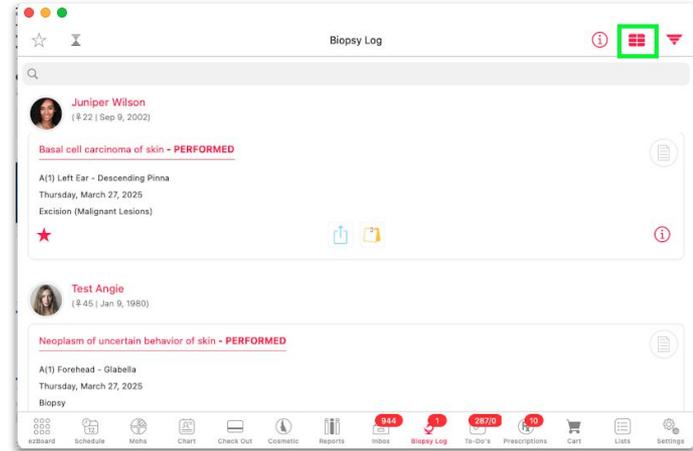
- This session will be recorded.
- You can ask questions via the question box and Erica is on standby to address live!

## Setting Up Biopsy Log Columns

You can customize your column preferences in the new Biopsy Log view by following these steps:

1. Navigate to **Biopsy Log**.
2. Click the **Report Icon** in the upper right corner.
3. Select the **Gear Icon** to open column settings.
4. Add, remove, or reorder columns as needed.

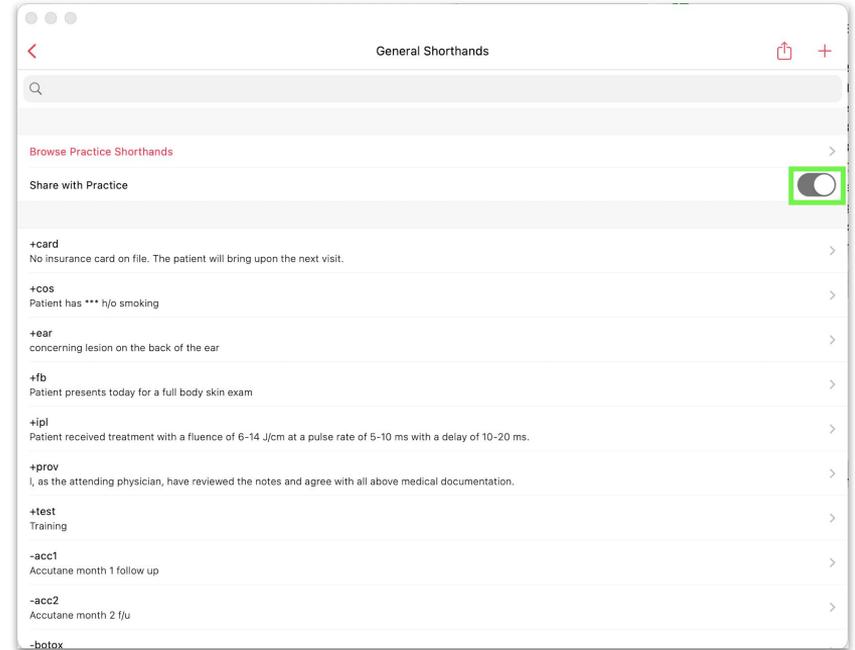
Your preferences will be saved and applied across the Biopsy Log, both for all patients and within individual patient charts.



# Sharing Shorthands with Practice

You can now share your shorthands with other users at your practice:

- **From PM:**
  1. Go to **Settings > My Profile > Shorthands**.
  2. Select the **"Share with Practice"** checkbox.
- **From EHR:**
  1. Go to **Settings > My Profile > General Shorthands**.
  2. Toggle on **"Share with Practice"**.



## Ability to Resend EzLink Check In

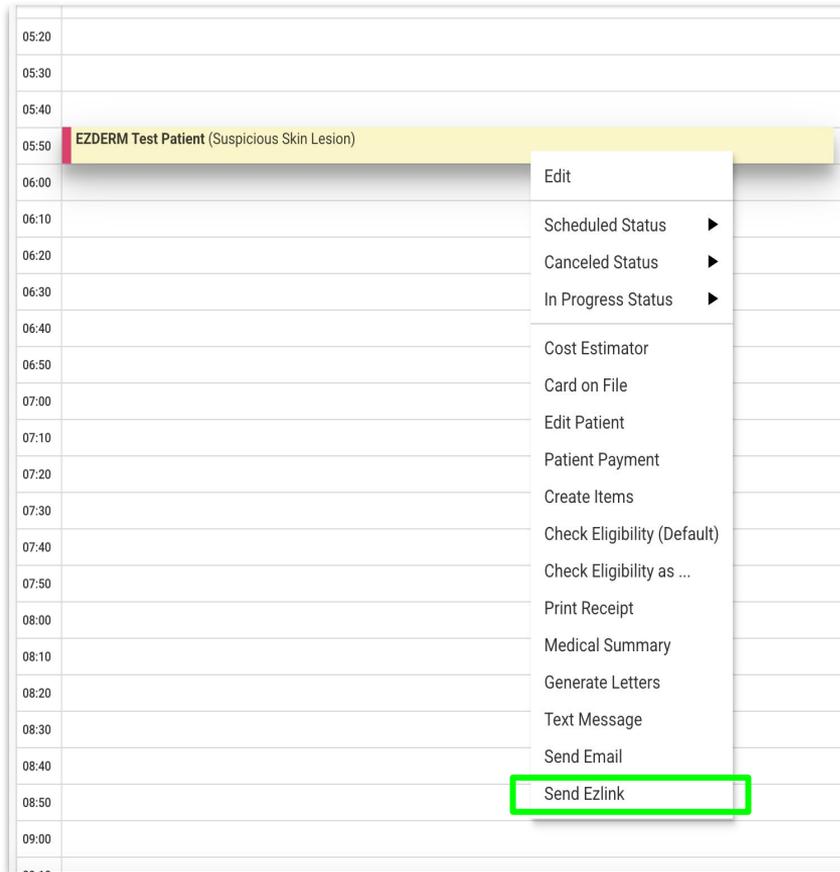
You can now resend the **EzLink Check-In** to patients via SMS anytime before their appointment from **PM**:

1. **Right-click** on the appointment.
2. **Click "Send EzLink."**

The patient will receive the EzLink within **15 minutes** to complete their intake, including:

- ✓ Signing consents
- ✓ Entering medical history
- ✓ Adding CCOF
- ✓ Uploading an insurance card and driver's license

**Note:** This feature is available only for users with **EzLink Check-In activated**. If you're interested, email [customersuccess@ezderm.com](mailto:customersuccess@ezderm.com)!



## Filter Statements by Location & Override Remit Address

You can now **filter statements by location** and **customize the remit address**:

1. Go to **Patient Accounting** and select a **location**.
2. Click "**Override Remit Information.**"
3. Enter the **remit address** you want to appear on statements for balances tied to that clinic location.
4. **Save as a Favorite Filter** for quick access.

**Statements Filter** ✕

Favorite Filters ▾

Date of Service Patient ▾

Days Since Last Statement **Based on Charges** ▾

Patient Balance Comparator ▾ Patient Balance \$0.00

Number of Statements Comparator ▾ Number of Statements

Transaction Type ▾ **FL Dermatology** ✕ ▾

Hold Patient Billing

**Override Remit Information**

Search Address

Street Line 1 \* Street Line 2

Country United States Zip \*

City \* State \* ▾

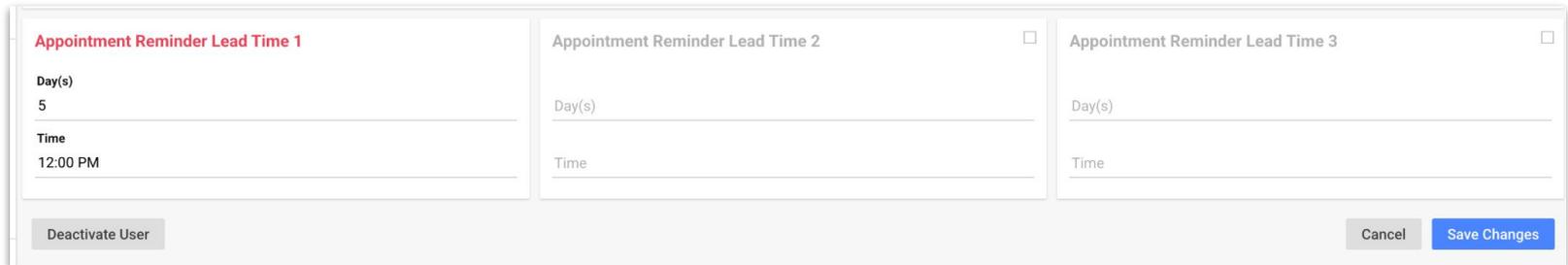
Add to Favorite Filters Clear Filter

# SMS Configuration Settings Update

Admins can now set or update SMS Configuration settings under provider Account Settings from PM or EHR:



**Now Available for Beta Practices:** You can set up multiple SMS reminders! These can be managed from the same settings screen as **SMS Configurations**.

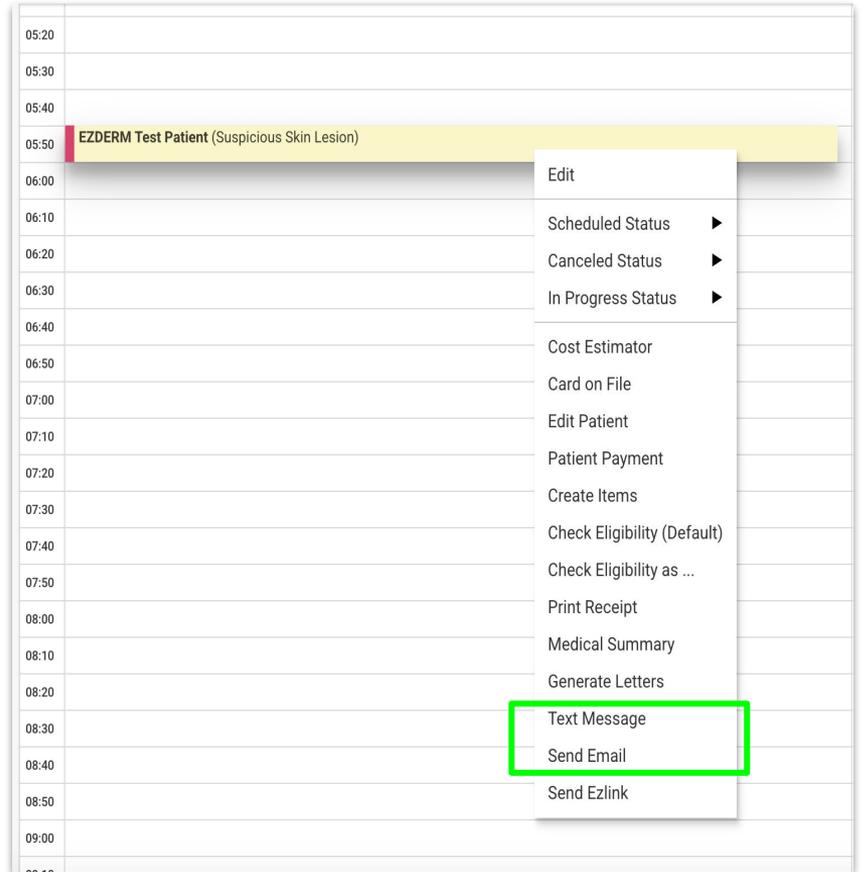


## Ability to Send One Way Messages to Patients

You can now send patients a **one-way message** via **email** or **SMS** directly from the schedule:

1. **Right-click** on the appointment.
2. Click "**Send Email**" or "**Text Message.**"

◆ **Note:** The **Text Message** option is currently available only for **beta testers** with this update.



## Ability to Send a Batch Message to Patients

You can now send a **batch message** to all patients on the schedule:

1. **Filter** the schedule by clinic, provider, and/or appointment status to target specific patients.
  2. Click "**Send Email Message**" or "**Send Text Message**" from the top of the schedule in **PM**.
- ◆ **Note:** This feature is available only in **Day View** of the schedule.
  - ◆ **Text Message** option is currently limited to **beta testers** with this update.

Saturday, April 05, 2025

< Today >

New Appointment

Waitlist Online Appointments

Send Text Message Send Email Message Coding Report Print Schedule Check Eligibility

Search All Clinics Providers (2) Resources Statures (19) Day Week

2 Clinic Note(s)

	MD (1   1 • 0 • 1)		Nurse Visit (0   0 • 0 • 0)
10:00		10:00	
10:10		10:10	
10:20		10:20	
10:30		10:30	
10:40		10:40	
10:50	EZDERM Test Patient (Suspicious Skin Lesion)	10:50	
11:00		11:00	
11:10		11:10	

# Increase Your Email Open Rate

Personalize the email address from which your practice's email communications are sent.

## Action Items:

- ❑ Email [techsupport@ezderm.com](mailto:techsupport@ezderm.com) with your preference for the following 3 items: Practice Name, Short Practice Name, and Sender Name

Example:

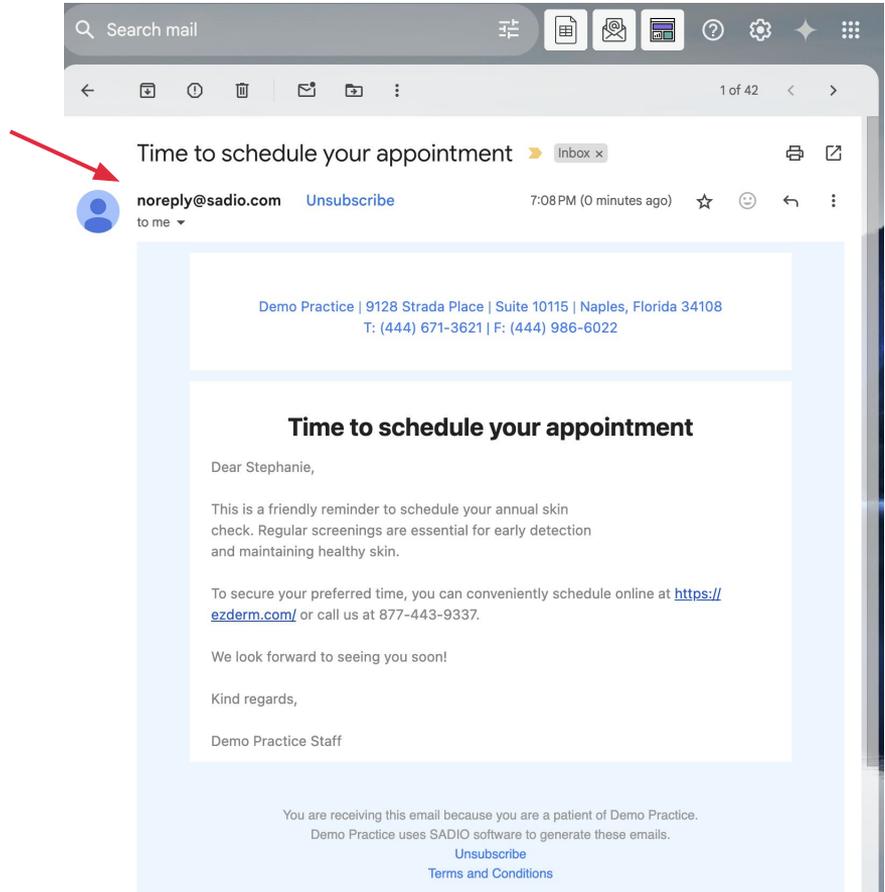
**Practice Name:** Clear Skin Dermatology and Aesthetic Solutions

**Short Practice Name:** ClearSkinDermatology

**Sender Name:** Clear Skin Dermatology and Aesthetic Solutions

**Customized email address:** "From: Clear Skin Dermatology and Aesthetic Solutions

<clearskindermatology-noreply@sadio.com>



# View Sent & Received Messages in the Appointment Communication Log

You can now access all sent and received messages from the **Appointment Communication Log**:

- **From the Patient's Chart:**
  1. Go to the **Summary** section.
  2. Click the **icon** to the right of the appointment.
- **From the Schedule:**
  1. Open the **appointment card**.
  2. Click the **blue button** at the bottom to open the Communication Log.

◆ **Tip:** Hover over a line item to view the specific message sent.

