



EZDERM Release Notes

EHR (4.20.0), PMS (4.19.0), EZ Check-In (3.29.0)

June 29, 2024

Table of Contents

[EHR \(4.20.0\), PMS \(4.19.0\), EZ Check-In \(3.29.0\)](#)

[User Action Needed!](#)

[What's New](#)

[Electronic Health Record \(EHR\)](#)

[Medication Side Effects Module](#)

[New Security Protocols for Practice Administrator Credential Changes](#)

[MIPS Promoting Interoperability Update for Performance Year 2024](#)

[Performance Improvements & Minor Bug Fixes](#)

[Practice Management System \(PMS\)](#)

[General Information Section on Checkout Screen is Expanded by Default](#)

[Multi-Select Option for Insurance on Billing Reports](#)

[Performance Improvements & Minor Bug Fixes](#)

[EZ Check-In](#)

[Performance Improvements & Minor Bug Fixes](#)

User Action Needed!

In this release, users need to take action to take advantage of the following update:

Practices can now customize the sender name and email address from which emails are sent to patients. Learn more information about the settings of this update in the Admin Portal section of this document.

Please send the following information to techsupport@ezderm.com:

Practice Name

Short Practice Name for Email Address

Email Sender Name

● Example:

Practice Name: EZDERM Dermatology & Laser Specialists

Short Practice Name: EZDERM

Sender Name: EZDERM Dermatology & Laser Specialists

From: Sender Name <shortpracticename-noreply@ezderm.com>

Customized email address: "From: EZDERM Dermatology & Laser Specialists <ezderm-noreply@ezderm.com>"

What's New

Electronic Health Record (EHR)

Medication Side Effects Module

We are thrilled to announce the launch of our new Side Effects Module, designed to bring detailed, categorized information on the adverse reactions of a patient's current medications directly into your workflow.

This useful new tool is available to all EZDERM users at no additional cost. Here's what you can expect:

- Improved patient safety: Quickly identify and manage medication-induced dermatologic reactions
- Streamlined Documentation: Integrated with Surescripts, automatically document side effects information into patient records and treatment plans
- Enhanced Clinical Decision-Making: Access comprehensive, real-time data for more informed decision making and treatment plans

[Click here to watch the video that explores the new Side Effects Module.](#)

New Security Protocols for Practice Administrator Credential Changes



By introducing this new feature, the security system is protected from potential abuse by malicious actors in the event of a change of credentials.

Users will be logged out of the EHR/PMS within 10 minutes if/when the Practice Administrator updates a user's credentials in either the PMS or EHR. Credentials include password, username, user role, practice admin permission, emergency role, or a deactivated user.


** Please note, the user with a Practice Admin role will not be logged out when updating their own credentials.*

The following screenshots show the location of credentials affected by this feature:

EZDERM Accounts > Helen Smith, MD

- My Profile
- Billing Configurations
- General Settings
- Financial Settings
- Clinics
- Accounts**
- Dashboard
- Schedule
- Patients
- Check Out
- Cart
- To-Do's
- Billing 101
- Payments
- ERA

Account Settings



Username *
helent4

New Password *

Confirm New Password *

2-Step Verification Profile Disabled Delete

Personal Information

First Name *
Helen

Middle Name

Last Name *
Smith

Title
MD

Date of Birth *
03/08/1957

Privileges

Role *
Provider

Duties

- Admin
- Emergency
- Allow Filtering Interactions Drug-To-Drug
- Allow Filtering Interactions Drug-To-Allergy
- Show Pop-up Alerts

General Information

SSN

NPI *
1234567893

MLN

TIN

DEA (0)

Direct Message Address

Nuance ID

Default To-Do Assignee

Default To-Do CC

Withings Email

Withings Password

Primary Clinic *
LADerm

Clinics *
LADerm X

- My Profile
- Billing Configurations
- General Settings
- Financial Settings
- Clinics
- Accounts**
- Dashboard
- Schedule
- Patients
- Check Out
- Cart
- To-Do's
- Billing 101
- Payments
- ERA

SSN

NPI *
1234567893

MLN

TIN

DEA (0)

Direct Message Address

Nuance ID

Default To-Do Assignee

Default To-Do CC

Withings Email

Withings Password

Primary Clinic *
LADerm

Clinics *
LADerm X

Contact Information

Email *
jelenaguarneri@gmail.com

Skype ID

Mobile Phone

Home Phone

Office Phone *
(234) 544-5646

Fax *
(235) 654-5677

Other Phone

Search Address

Street Line 1 *
Hills 1

Street Line 2

Country *
United States

City *
Naples

Zip *
34101

State *
Florida X

Deactivate User Cancel Save Changes

Powered by EZDERM CPT copyright 2024 American Medical Association. All Rights Reserved. Designed with Love in the USA. Copyright © 2024



MIPS Promoting Interoperability Update for Performance Year 2024



The performance period has increased to a minimum of 180 continuous days within the calendar year.

When creating a new PI report, the default date range is 180 days prior to the last day of the year instead of 90 days.

The screenshot shows a 'Create Report' dialog box with the following fields:

- Cancel (top left)
- Create Report (top center, circled in purple)
- Done (top right)
- Provider(s): Helen Smith, MD >
- Start Date: Jul 1, 2024 > (highlighted with a blue box and arrow)
- End Date: Dec 31, 2024 > (highlighted with a red box and arrow)



Users who attempt to create a report for a period shorter than 180 days will receive a warning message stating that reports for shorter periods cannot be created.

The screenshot shows the 'Create Report' dialog box with a validation warning displayed. The fields are:

- Cancel (top left)
- Create Report (top center)
- Done (top right)
- Provider(s): Helen Smith, MD >
- Start Date: Jul 1, 2024 >
- End Date: Nov 30, 2024 >

A calendar view is shown below the date fields, with a purple arrow pointing to the date 'November 30 2024'. A red arrow points to the 'OK' button on the warning dialog.

Validation Warning
Validation was not successful, check the following fields:
Report cannot be created for period shorter than 180 days within one calendar year.
OK



Effective with the 2024 performance period, a YES response is required for the Safety Assurance Factors for Electronic Health Record (EHR) Resilience measure, as a NO response will no longer satisfy this measure.

A clinician must attest YES to conducting an annual self-assessment of the High Priority Practices Guide of the SAFER Guides during the performance period of 2024, in order to meet this measure.

Cancel Promoting Interoperability Report For: Jul 1, 2024 - Dec 31, 2024 Done

PROTECT PATIENT HEALTH INFORMATION

Security Risk Analysis (i)

High Priority Practices Guide of the Safety Assurance Factors for EHR Resilience (SAFER) Guides. (i)

*Answer this measure as "YES" if the following statement is true for this provider:
This provider conducted the annual self-assessment and completed the practice worksheets in the High Priority Practices Guide during the calendar year in which the performance period occurs.

E-PRESCRIBING	NUMERATOR	DENOMINATOR	POINTS	PERFORMANCE
e-Prescribing	10	40	5/20 (i)	25% >
Query of Prescription Drug Monitoring Program (PDMP)			Excluded (i)	EX_1 >
<small>*Section contains a measure which is eligible for an exclusion.</small>				
PROVIDER TO PATIENT EXCHANGE	NUMERATOR	DENOMINATOR	POINTS	PERFORMANCE
Provide Patients Electronic Access to Their Health Information	50	80	16/25 (i)	63% >
HEALTH INFORMATION EXCHANGE	NUMERATOR	DENOMINATOR	POINTS	PERFORMANCE
Support Electronic Referral Loops By Sending Health Information	0	0	0/15 (i)	0% >
Support Electronic Referral Loops by Receiving and Reconciling Health Information	0	0	0/15 (i)	0% >
<small>*Section contains a measure which is eligible for an exclusion.</small>				





Exclusion No. 2 is modified for PDMP measure.

Starting from the 2024 performance year, the second exclusion for Query of Prescription Drug Monitoring Program (PDMP) measure has been modified to: *“This provider does not electronically prescribe any Schedule II opioids or Schedule III or IV drugs during the performance period. (PI_EP_2_EX_2)”*

Query of Prescription Drug Monitoring Program (PDMP)

For at least one Schedule II opioid or Schedule III or IV drug electronically prescribed using CEHRT during the performance period, the provider uses data from CEHRT to conduct a query of a PDMP for prescription drug history.

This provider is unable to electronically prescribe Schedule II opioids and Schedule III and IV drugs in accordance with applicable law during the performance period.

This provider does not electronically prescribe any Schedule II opioids or Schedule III or IV drugs during the performance period.

If a user checks EX_1 or EX_2, 10 points should be redistributed to e-Prescribing measure and for QPDMP points = 0.



Automation

By default, on the PI report there should be a predefined answer depending on the provider's data.

The system will take the sent prescriptions in consideration and take the provider and pharmacy state in order to check the Schedule for the certain prescription.

If there are 0 prescriptions with Schedule II, III or IV → predefined exclusion will be: PI_EP_2_EX_2.

Performance Improvements & Minor Bug Fixes

Practice Management System (PMS)

General Information Section on Checkout Screen is Expanded by Default

The General Information section will remain in the expanded view form upon entering the patient's Check Out screen, as well as upon entering the General Information section (with a click on the Edit button) and returning to the Check Out screen.

**Please note that the General Information section can still be expanded and collapsed by the user.*

Check Out > Cart for **Helen Carter**

Cart Follow Up

Past Balance
No Past Balances

Medical Charges: \$0.00 [Edit](#)
* Estimated costs
99211 (1 Unit) - \$0.00

Items [Add](#)
No Items In Shopping Cart

General Information [Edit](#)

Date of Service	06/17/2024	Deductible Remaining	\$0.00
Attending Provider	Helen Smith, MD	Co-Pay	\$0.00
Billing Provider	Helen Smith, MD	Co-Insurance	0%
Insurance Profile	Cigna	Out of Pocket	\$0.00
Contracted Fee Schedule	Miami	Co-Pay Applies to Procedures	No
Draft Refunds	\$0.00	Co-Pay Applies to Out of Pocket	No

Payment Options

Payment Summary for Today

Available Funds (\$57.39) N/A

Total \$0.00

Credit Card [Details](#)

Amount \$0.00

Credit Card Type Reference Number

Credit Card on File

Square [Details](#)

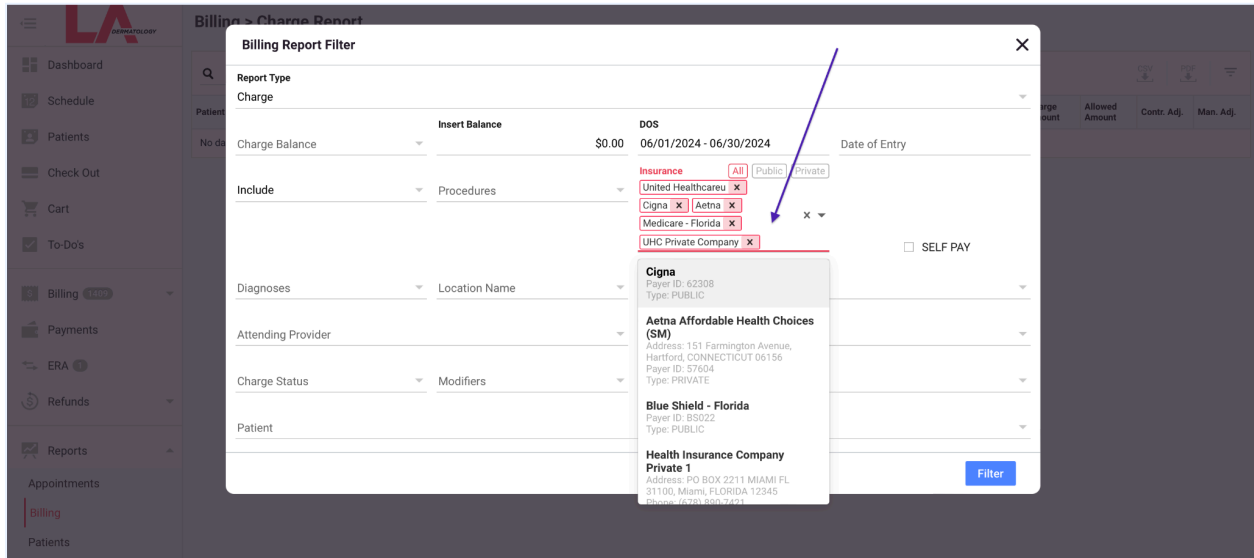
Amount Terminal
\$0.00 Terminal 2

Cash [Details](#)

[Click here to watch the video to see this new update in action.](#)

Multi-Select Option for Insurance on Billing Reports

From the **Reports - Billing - Charge report type** filter, users can now select multiple insurances.



Performance Improvements & Minor Bug Fixes

EZ Check-In

Performance Improvements & Minor Bug Fixes