EZDERM Release Notes

EHR (4.20.0), PMS (4.19.0), EZ Check-In (3.29.0)

June 29, 2024

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User Action Needed!

In this release, users need to take action to take advantage of the following update:

Practices can now customize the sender name and email address from which emails are sent to patients. Learn more information about the settings of this update in the Admin Portal section of this document.

Please send the following information to techsupport@ezderm.com:

Practice Name
Short Practice Name for Email Address
Email Sender Name

🔵Example:

Practice Name: EZDERM Dermatology & Laser Specialists
Short Practice Name: EZDERM
Sender Name: EZDERM Dermatology & Laser Specialists

From: *Sender Name <shortpracticename-noreply@ezderm.com>*

Customized email address: “From: EZDERM Dermatology & Laser Specialists <ezderm-noreply@ezderm.com>”

What's New

Electronic Health Record (EHR)

Medication Side Effects Module

We are thrilled to announce the launch of our new Side Effects Module, designed to bring detailed, categorized information on the adverse reactions of a patient's current medications directly into your workflow.

This useful new tool is available to all EZDERM users at no additional cost. Here's what you can expect:

- Improved patient safety: Quickly identify and manage medication-induced dermatologic reactions
- Streamlined Documentation: Integrated with Surescripts, automatically document side effects information into patient records and treatment plans
- Enhanced Clinical Decision-Making: Access comprehensive, real-time data for more informed decision making and treatment plans

Click here to watch the video that explores the new Side Effects Module.

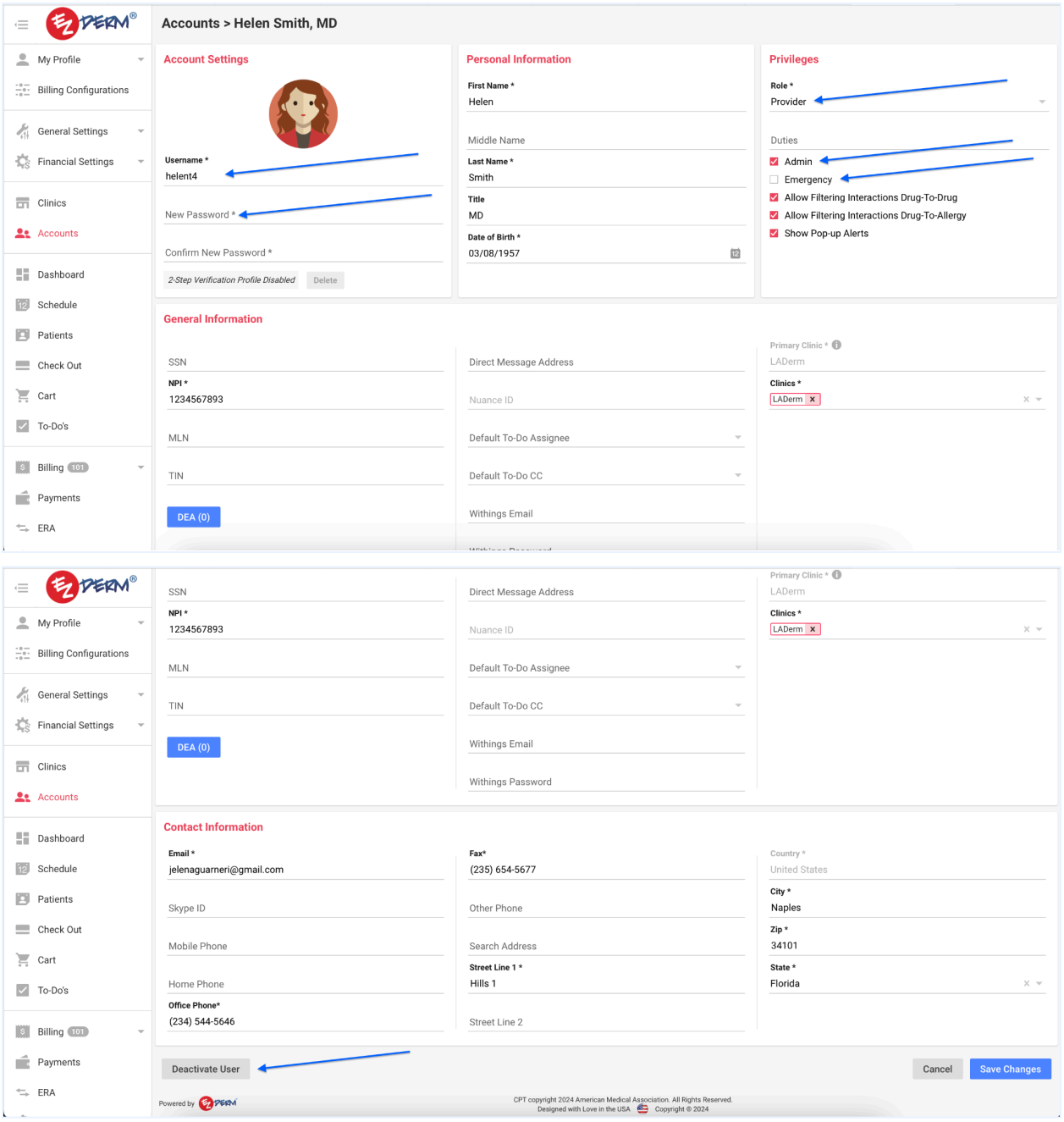
New Security Protocols for Practice Administrator Credential Changes

🔴 By introducing this new feature, the security system is protected from potential abuse by malicious actors in the event of a change of credentials.

Users will be logged out of the EHR/PMS within 10 minutes if/when the Practice Administrator updates a user's credentials in either the PMS or EHR. Credentials include password, username, user role, practice admin permission, emergency role, or a deactivated user.

** Please note, the user with a Practice Admin role will not be logged out when updating their own credentials.*

The following screenshots show the location of credentials affected by this feature:


Accounts > Helen Smith, MD
My Profile
Billing Configurations
General Settings
Financial Settings
Clinics
Accounts
Dashboard
Schedule
Patients
Check Out
Cart
To-Do's
Billing 101
Payments
ERA
Account Settings
Username *
helent4
New Password *
Confirm New Password *
2-Step Verification Profile Disabled
Delete
Personal Information
First Name *
Helen
Middle Name
Last Name *
Smith
Title
MD
Date of Birth *
03/08/1957
Privileges
Role *
Provider
Duties
Admin
Emergency
Allow Filtering Interactions Drug-To-Drug
Allow Filtering Interactions Drug-To-Allergy
Show Pop-up Alerts
General Information
SSN
NPI *
1234567893
MLN
TIN
DEA (0)
Direct Message Address
Nuance ID
Default To-Do Assignee
Default To-Do CC
Withings Email
Withings Password
Primary Clinic *
LADerm
Clinics *
LADerm
Contact Information
Email *
jelenaguarneri@gmail.com
Skype ID
Mobile Phone
Home Phone
Office Phone*
(234) 544-5646
Fax*
(235) 654-5677
Other Phone
Search Address
Street Line 1 *
Hills 1
Street Line 2
Country *
United States
City *
Naples
Zip *
34101
State *
Florida
Deactivate User
Cancel
Save Changes
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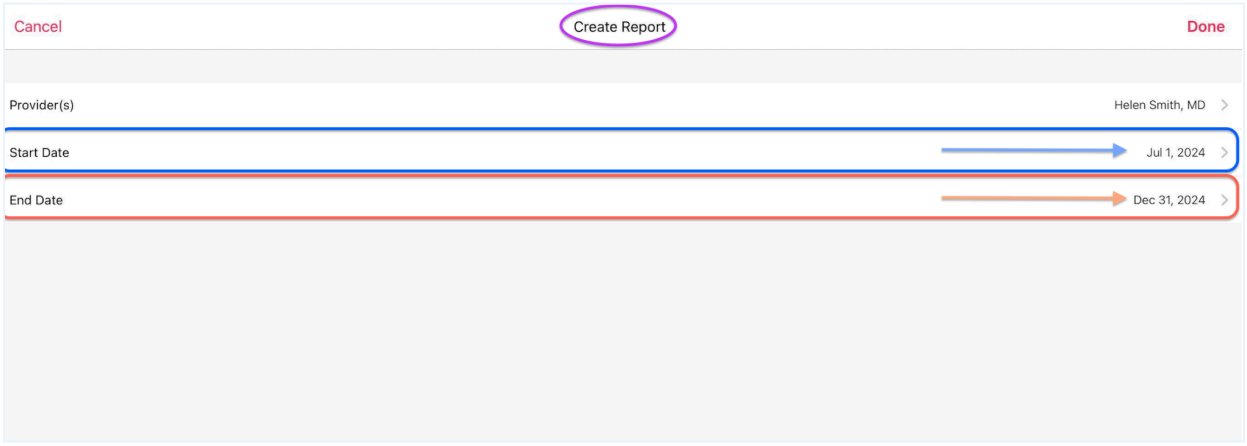
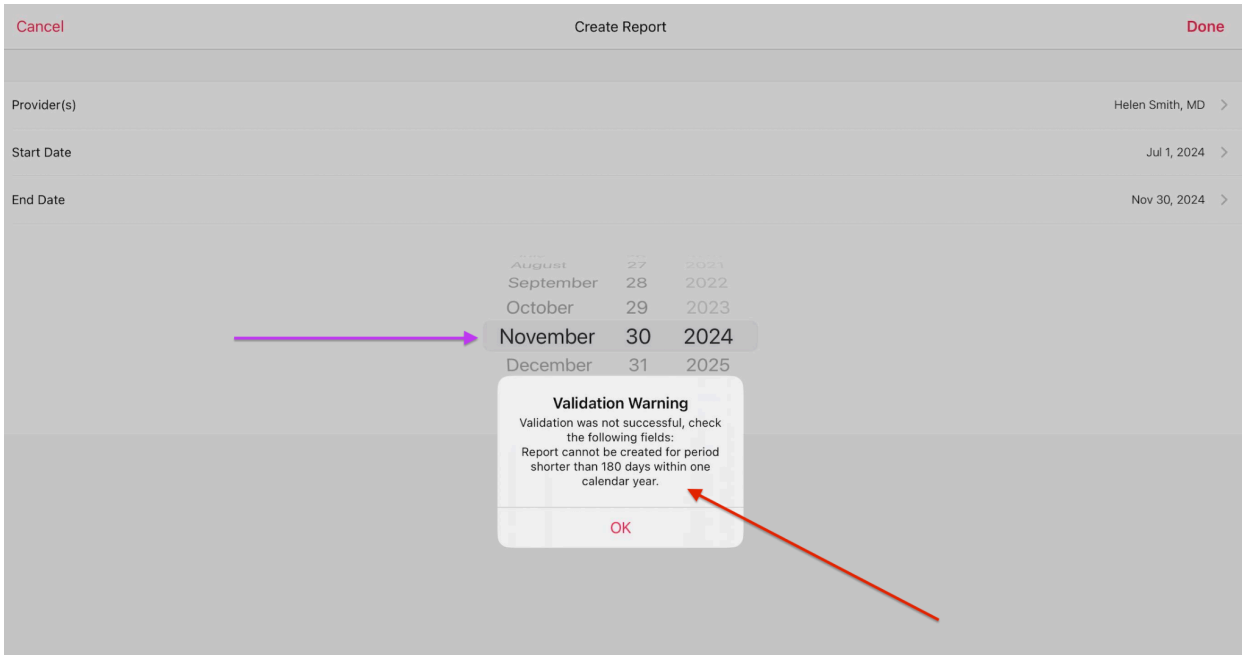
MIPS Promoting Interoperability Update for Performance Year 2024

🔵 The performance period has increased to a minimum of 180 continuous days within the calendar year.

When creating a new PI report, the default date range is 180 days prior to the last day of the year instead of 90 days.

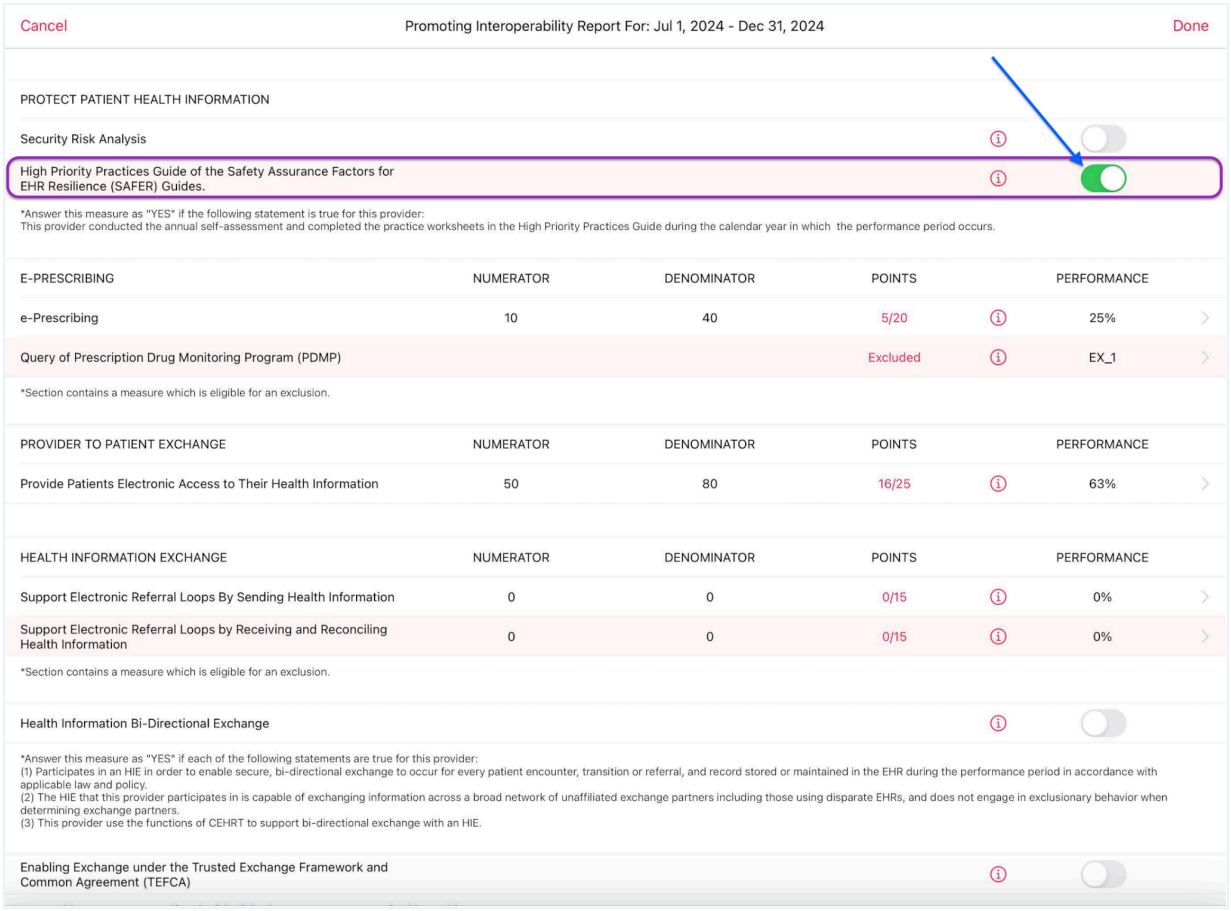


🔴 Users who attempt to create a report for a period shorter than 180 days will receive a warning message stating that reports for shorter periods cannot be created.



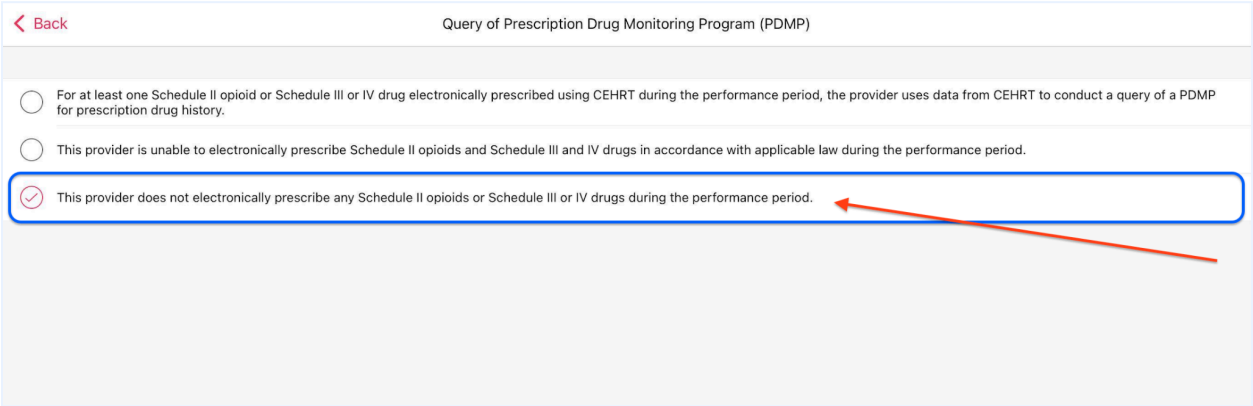
Effective with the 2024 performance period, a YES response is required for the Safety Assurance Factors for Electronic Health Record (EHR) Resilience measure, as a NO response will no longer satisfy this measure.

A clinician must attest YES to conducting an annual self-assessment of the High Priority Practices Guide of the SAFER Guides during the performance period of 2024, in order to meet this measure.



🔵 Exclusion No. 2 is modified for PDMP measure.

Starting from the 2024 performance year, the second exclusion for Query of Prescription Drug Monitoring Program (PDMP) measure has been modified to: *"This provider does not electronically prescribe any Schedule II opioids or Schedule III or IV drugs during the performance period. (PI_EP_2_EX_2)"*



If a user checks EX_1 or EX_2, 10 points should be redistributed to e-Prescribing measure and for QPDMP points = 0.

🔵 **Automation**

By default, on the PI report there should be a predefined answer depending on the provider's data.

The system will take the sent prescriptions in consideration and take the provider and pharmacy state in order to check the Schedule for the certain prescription.

If there are 0 prescriptions with Schedule II, III or IV → predefined exclusion will be: PI_EP_2_EX_2.

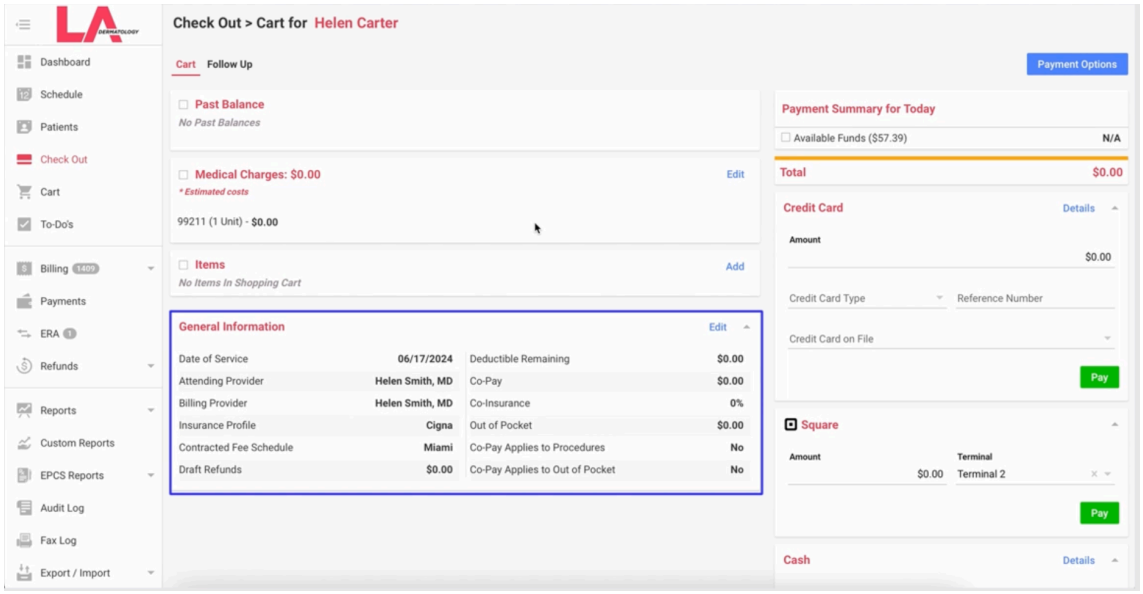
Performance Improvements & Minor Bug Fixes

Practice Management System (PMS)

General Information Section on Checkout Screen is Expanded by Default

The General Information section will remain in the expanded view form upon entering the patient's Check Out screen, as well as upon entering the General Information section (with a click on the Edit button) and returning to the Check Out screen.

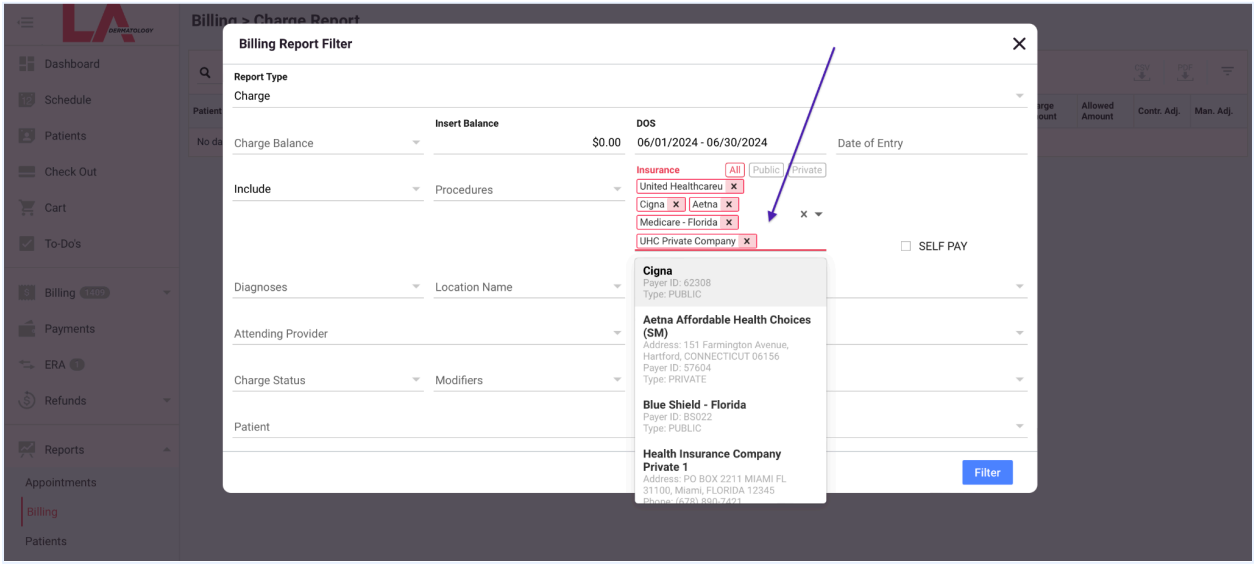
**Please note that the General Information section can still be expanded and collapsed by the user.*



[Click here to watch the video to see this new update in action.]

Multi-Select Option for Insurance on Billing Reports

From the **Reports - Billing - Charge report type** filter, users can now select multiple insurances.



Performance Improvements & Minor Bug Fixes

EZ Check-In

Performance Improvements & Minor Bug Fixes