



User Action Needed

The injection and application segments in EZDERM will expire on July 1, 2024.

Important Notice: We have noticed that some practices who have already updated their plans are missing the dilution field or have not added it correctly, which means the J-Codes will not calculate properly. [Click here to watch a video on the correct way to fill out the dilution field.](#)

If you have not already updated your plans, please follow these 3 easy steps:

- **Step 1:** Click on the “My Profile” tab in the main menu. Find and click on the “Treatment Plans” link.
- **Step 2:** Look for plans marked with a red warning sign. Click on the red warning sign, then click on the "Update Now" button on the popup window.
- **Step 3:** You will be directed to the new application or injectable substance screen. EZDERM will suggest changes based on the substance name and will update the information based on the National Drug Code (NDC), or you can manually search for and select the correct medication.

[Click here to watch the instructional video on J-Code Enhancements](#)

(Instructions start at the 5:51 minute mark).

If you do not update your plans before the deadline, existing information will not be carried forward. We strongly recommend updating your plans now to ensure a smooth transition.

If you have any questions or need assistance during this transition, please reach out to our support team at techsupport@ezderm.com or 877-443-9337 ext. 2.

