



MIPS Reporting 2023

7/11/2023

PRESENTED BY:



Debbie Belczyk

Account Manager

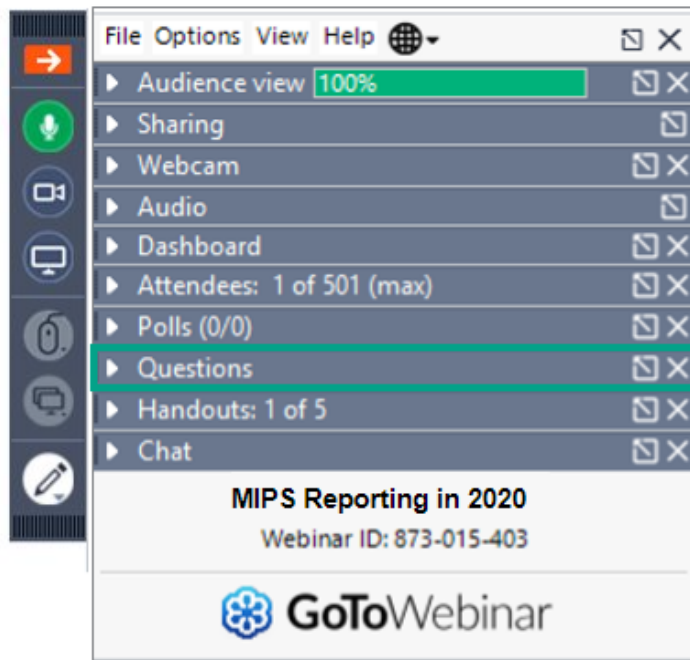


Stephanie Acheson

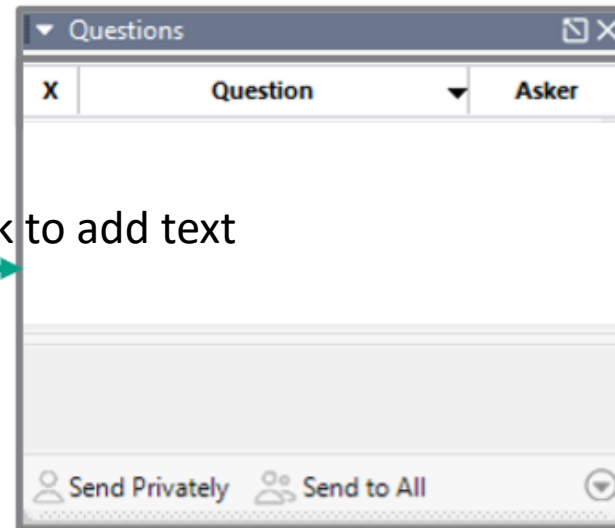
Technology Advisor

WEBINAR QUESTIONS

“GoToWebinar” Widget



Click to add text

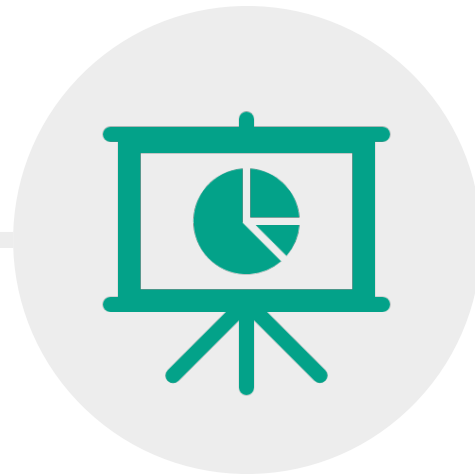


Questions can be submitted throughout via the **questions section** of the “GoToWebinar” widget.

AGENDA



1. Introductions



2. What is MIPS & 2023 Reporting Requirements



3. How to Get Started & System Navigation



4. Timelines/
Submission Deadline

WHAT WE DO

HEALTHMONIX IS PASSIONATE ABOUT:



Achieving in
Quality reporting



Improving today's
healthcare



Creating rewarding
& easy technology

Partnership & Integration

- Partnership with EZDERM since 2017
- EZDERM's MIPS reporting registry
- Interface to import EZDERM Quality data directly into MIPSpro
- Provide MIPS support to EZDERM practices

What Is MIPS?

MIPS: The Merit-based Incentive Payment System

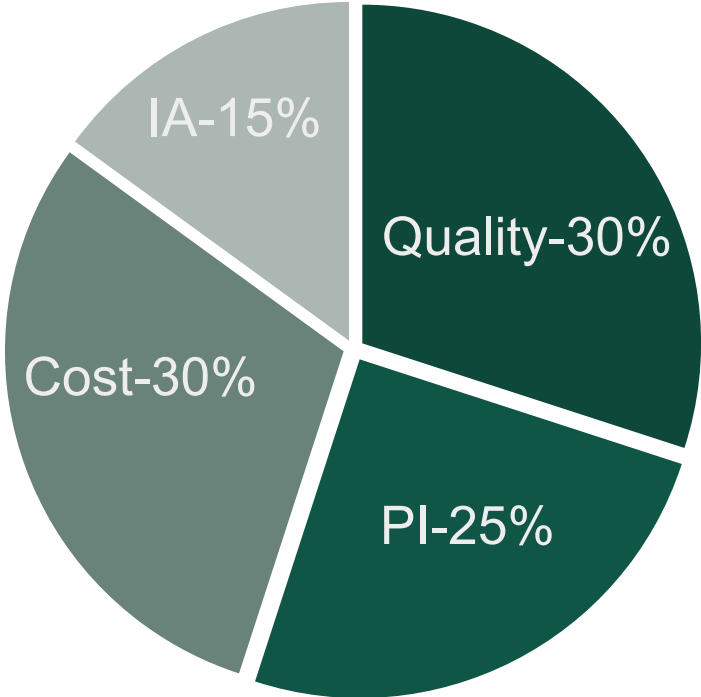
Quality: Assesses the value of care to ensure patients get the right care at the right time

Improvement Activities (IA): Gauges participation in activities that improve clinical practice

Promoting Interoperability (PI): Measures how well a clinician utilizes their EHR technology

Cost: Measures the cost of care

**2023
MIPS REPORTING**



WHO IS ELIGIBLE?

Eligibility Exemptions



Newly Enrolled in Medicare



Low Volume Threshold
 $\leq \$90,000$ in Medicare Part B Charges
-or- ≤ 200 Medicare Part B patients **-or-**
 ≤ 200 covered professional services.



Advanced APM Participation

ELIGIBILITY CLINICIAN TYPES

- Physicians
- Osteopathic practitioners
- Chiropractors
- Physician assistants
- Nurse practitioners
- Clinical nurse specialists
- Certified registered nurse anesthetists
- Physical therapists
- Occupational therapists
- Clinical psychologists
- Qualified speech-language pathologists
- Qualified audiologists
- Registered dietitians or nutrition professionals
- Clinical social workers
- Certified nurse midwives

What changed and what stayed the same for 2023?

What changed

- The exceptional performance bonus was eliminated.
- Nine new quality measures were added.
- Eleven quality measures were removed.

Exceptional performance

- The 2022 performance year/2024 payment year was the final time an additional performance threshold/ additional MIPS adjustment for exceptional performance was available.

Stayed the same

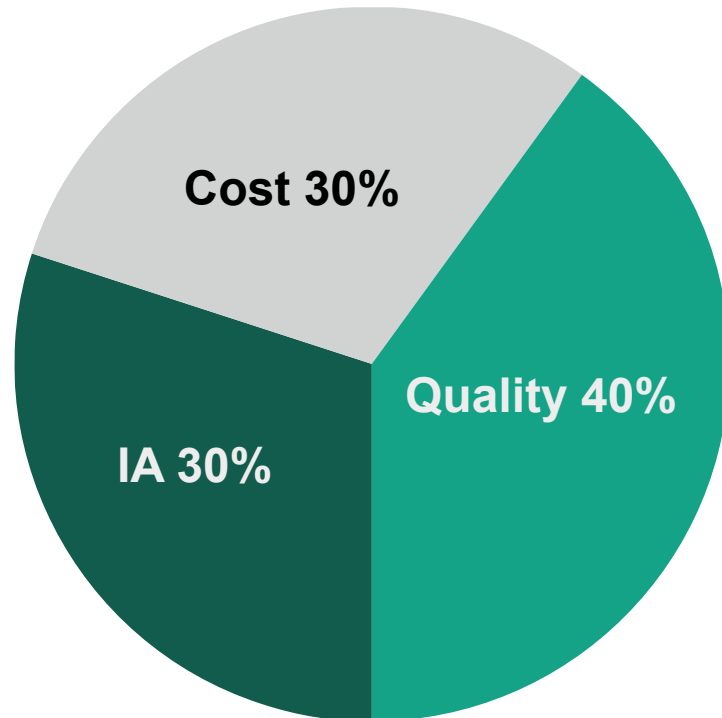
- Providers must reach 75 points to avoid the MIPS penalty.
- CMS will continue to reweight PI for small practices.
- Providers need to report at least 70% of eligible encounters for all quality measures.
- Providers need to report at least one outcome or high-priority measure.
- There is a 20-case minimum per measure.

Eligibility

- \$90,000+ in Medicare Part B charges
- 200+ Medicare Part B patients
- 200+ covered professional services

2023 reweighting – small practice (15 or fewer providers)

Standard weighting for small practices (Promoting Interoperability automatically reweighted)



PI - 0% of MIPS score

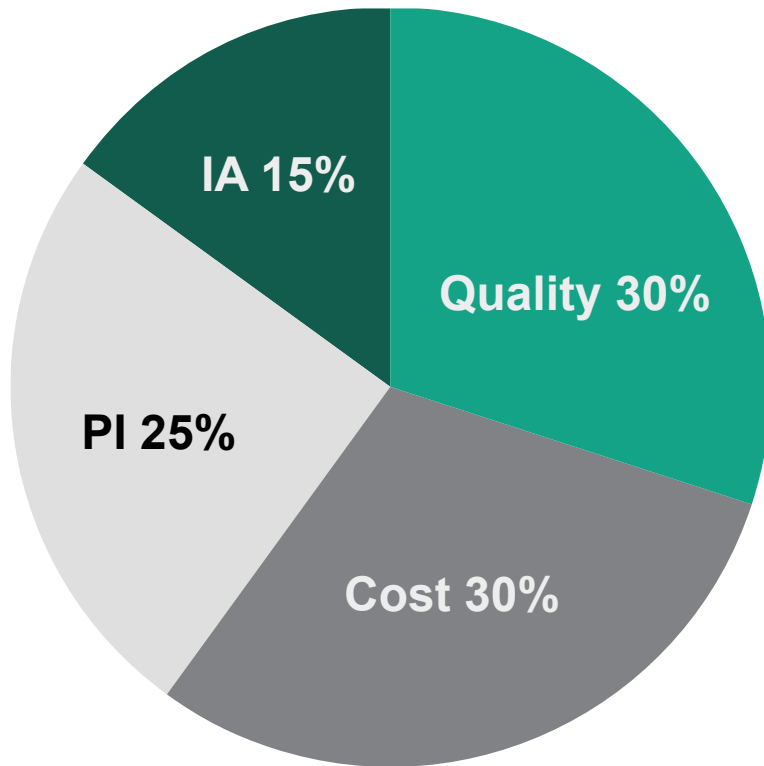
Both the Cost and the Promoting Interoperability performance categories are reweighted



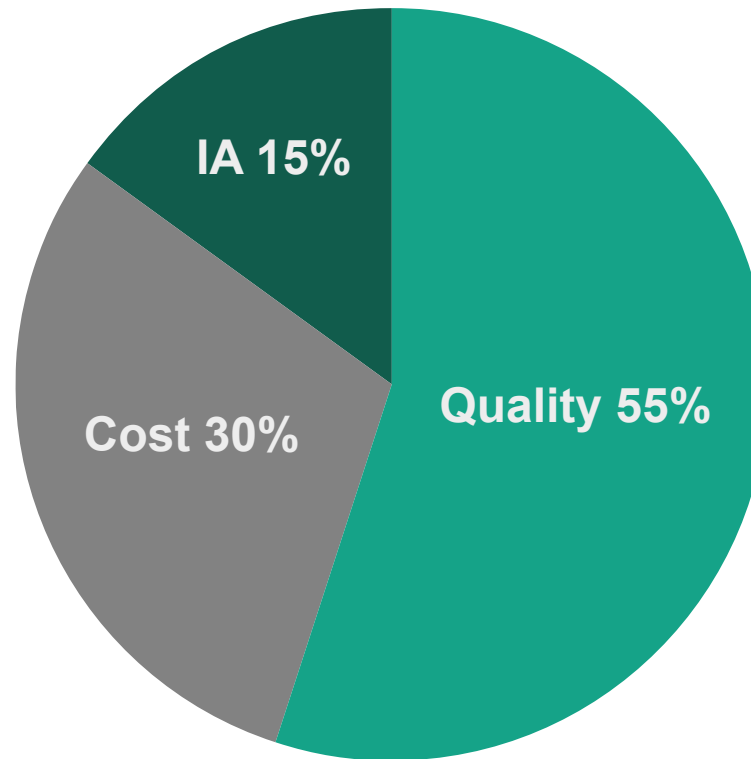
Cost - 0% / PI-0%

Reweighting – large practice (16 or more providers)

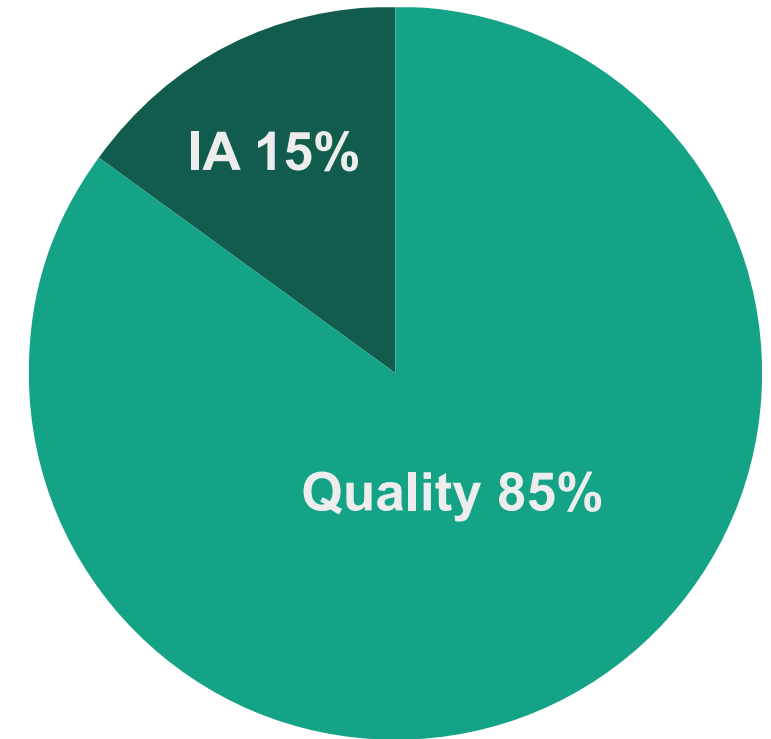
Standard weighting



PI exempt



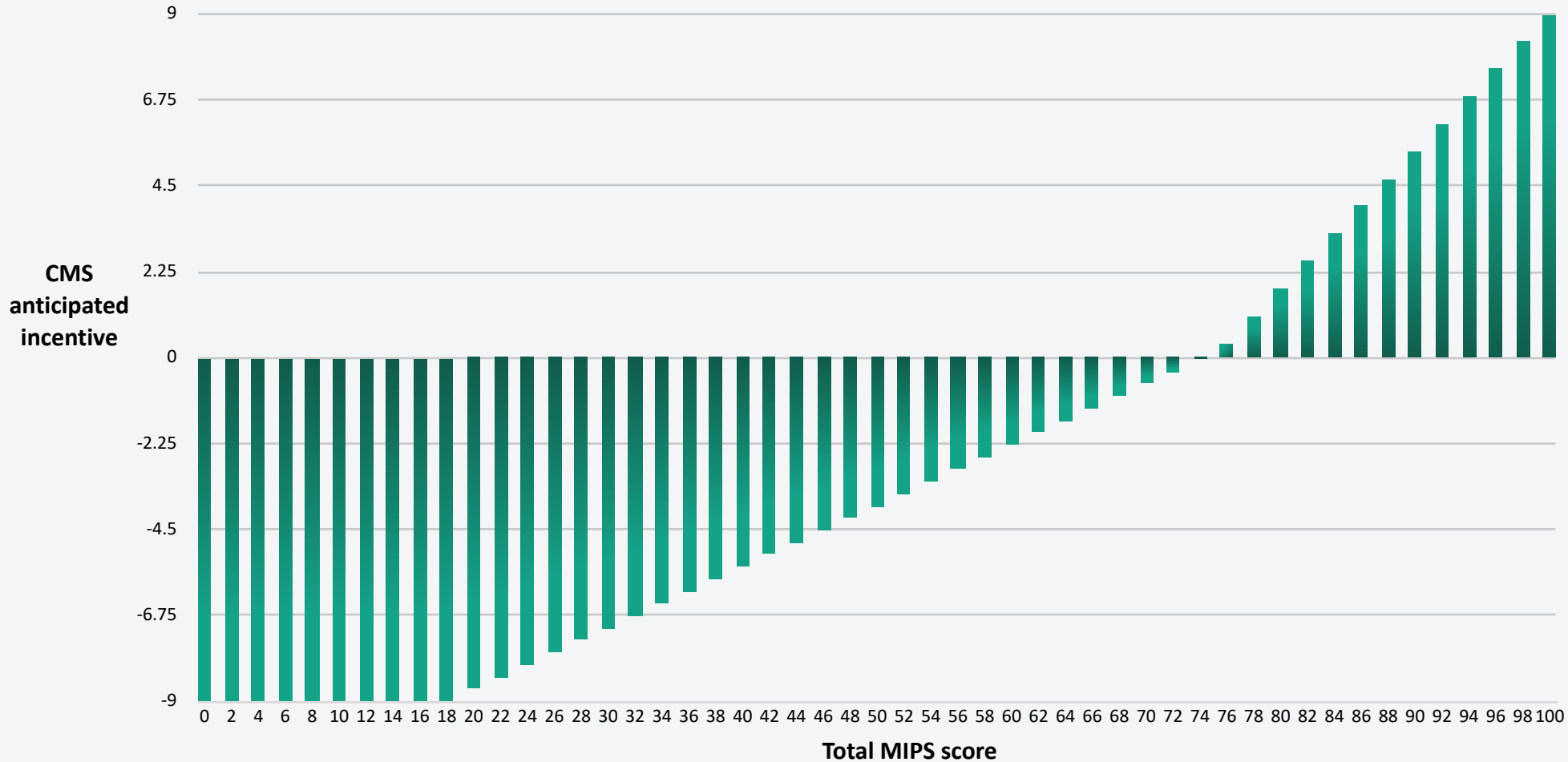
Cost and PI exempt



MIPS payment adjustment factors

Example of MIPS payment adjustment factors based on final scores and performance threshold for the CY 2025 MIPS payment year

2023 proposed incentives



Quality facts – small practice (15 or fewer clinicians)

Failure to meet data completeness

- Under 70% data completeness per measure will result in three points for the measure.

Bonus points

- Six bonus points are automatically added to the Quality category if data for at least one quality measure is submitted.

Measures that don't meet case minimum

- Measures that don't meet the case minimum (20 cases) will earn a maximum of three points.

Measures without a benchmark

- Measures without a benchmark will earn a maximum of three points.

Measures with a benchmark

- Measures with a benchmark will earn 1-10 points. Highly topped-out measures will earn 1-7 points.

Quality facts – large practice (16-plus clinicians)

Failure to meet data completeness

- Under 70% data completeness for each measure will result in zero points for the measure.

Bonus points:

- None

Measures that don't meet case minimum

- Measures that don't meet the case minimum (20 cases) will earn zero points.

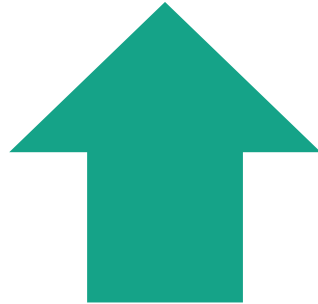
Measures without a benchmark

- Measures without a benchmark will earn zero points.

Measures with a benchmark

- Measures with a benchmark will earn 1-10 points. Highly topped-out measures will earn 1-7 points.

MIPS 2023 NUMBERS TO KNOW



**Minimum threshold
to avoid a penalty**
75 Points

The Final Rule raised the minimum performance threshold to 75 points in PY 2022, up from 60 points in PY 2021 to avoid a penalty.

MIPS 2023 NUMBERS TO KNOW



**No Exceptional
Performance in 2023
(was 89 Points)**

The 2023 Final Rule removed
the Exceptional Performance.

.

MIPS 2023 NUMBERS TO KNOW 'Denominator' and 'Reporting Rate'



MIPS Quality Measure
Completion Rate
70%

70% of Eligible Instances need to reported.

MIPS 2023 NUMBERS TO KNOW

Expected Max Incentive

+9%

Max Penalty

-9%

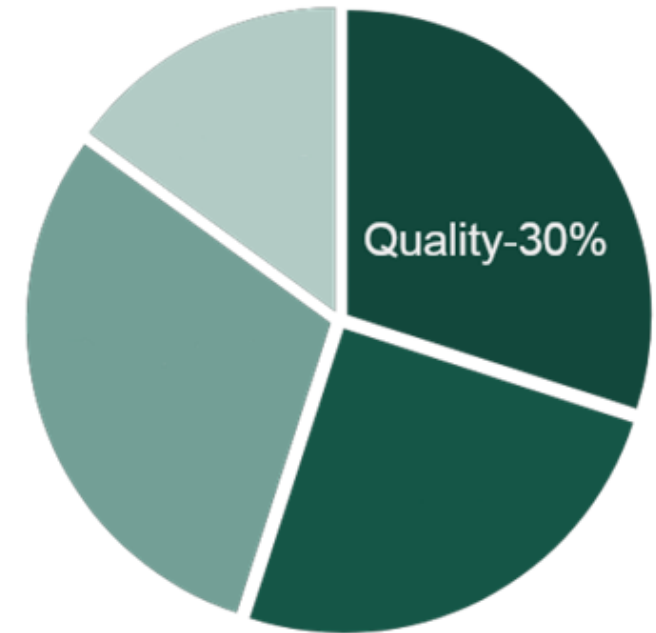


Based on CMS calculations, there is up 9% incentive for the top performers. For those that do not participate at all, there will be a negative 9% adjustment on their Medicare revenue in 2024.

QUALITY CATEGORY

- 6 measures to be scored
- 1 must be an **outcome measure**
 - **High-priority measure** if outcome is unavailable

2023 Reporting Year



PROMOTING INTEROPERABILITY CATEGORY

Use of 2015 Edition certificate **or** 2015 Edition Cures Update **or** a combination of the two that meets the Certified Electronic Health Record Technology (CEHRT)

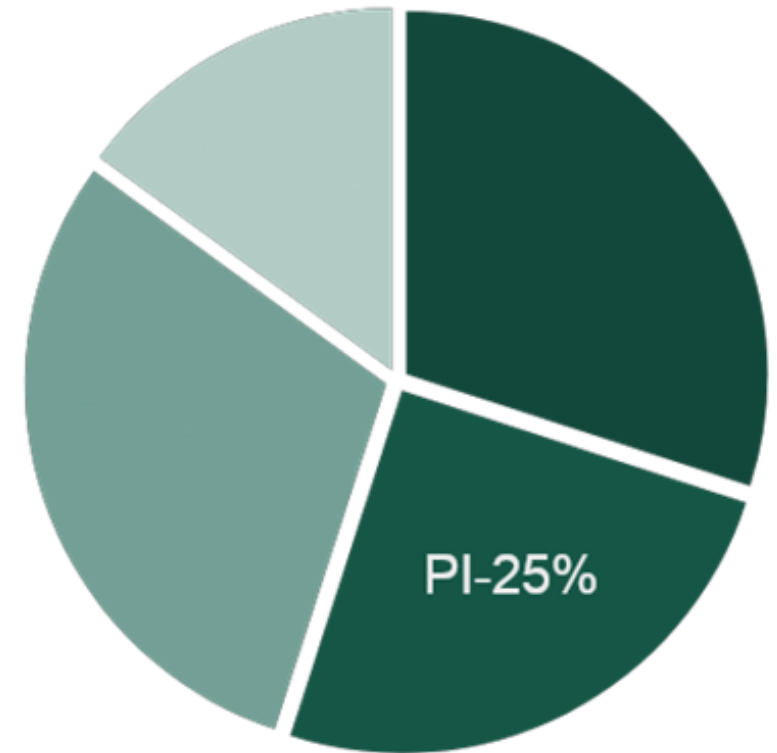
90 Consecutive Day Reporting Period

2 Required Attestations

- Security Risk Analysis
- Review of the nine Safety Assurance Factors for EHR Resilience (SAFER) Guides measure

4 Measure Categories

- E-Prescribing
- Health Information Exchange
- Provider to Patient Exchange
- Public Health & Clinical Data





PROMOTING INTEROPERABILITY

KNOW WHAT CATEGORIES YOU NEED TO REPORT

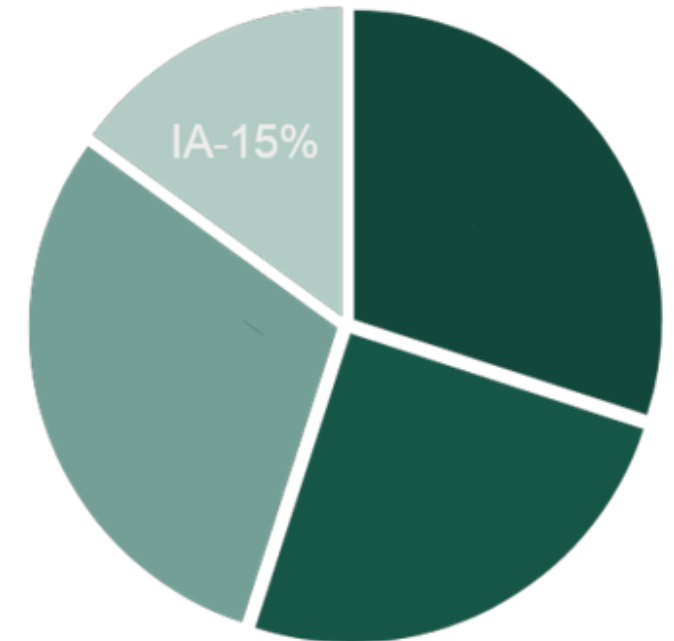
DO YOU NEED TO REPORT PROMOTING INTEROPERABILITY?

- New for 2022 – Small practices of 15 or fewer eligible clinicians will be automatically exempt
- Clinicians such as nurse practitioners, therapists and non-patient facing providers are automatically exempt
- There are also some providers that can apply for an exemption
 - Extreme and uncontrollable circumstances

IMPROVEMENT ACTIVITIES CATEGORY

Assesses your participation in clinical activities that support the improvement of clinical practice, care deliver, and outcomes.

- **90-day minimum reporting period for 50% of providers**
- More than 100 Improvement Activities available
- 40 points total required through selection of high-weighted (20 point) and medium-weighted(10 point) activities
- 20 points required for rural, HPSAs, non-patient facing clinicians, small practices
- Improvement Activities can be tracked and submitted in MIPSpro

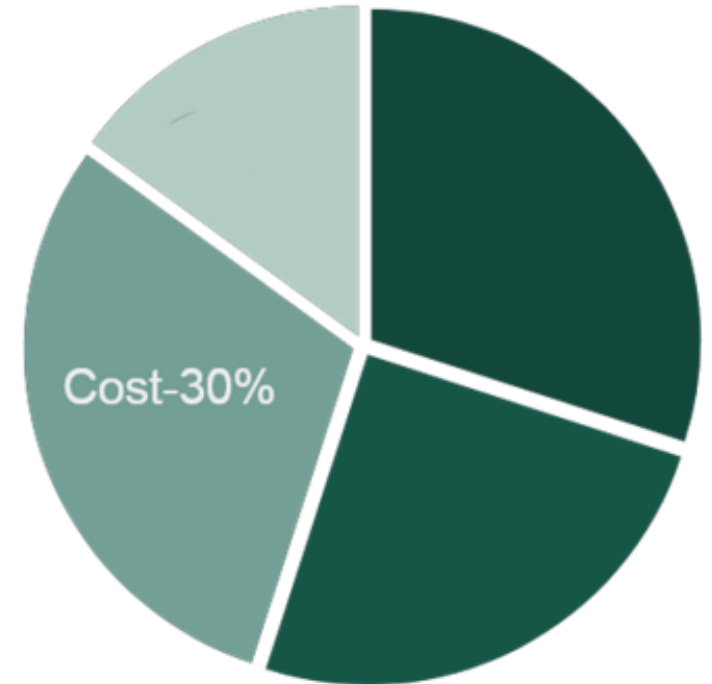


COST CATEGORY

- Automatically calculated from **administrative claims** data
- Performance period is the **calendar year**

MEASURES

- Total Per Capita Cost (TPCC) – total annual cost for patient care
- Medicare Spending Per Beneficiary (MSPB) – Total cost for each hospital episode
- 23 episode-based cost measure for those who may qualify.
 - New: “Melanoma Resection” measure.





MIPS TIPS & TRICKS

REPORT AS A GROUP AND INDIVIDUAL AT THE SAME TIME

Example: 20 Provider Group – MIPS Group Score of 89

INDIVIDUAL SCORING

- Each provider gets their own score
- Some will be below 89 and some will be above 89
- Hard to meet 20 patient minimum for some measures
- Cannot take advantage of patients seeing multiple providers

GROUP SCORING

- Everyone gets the group score of 89
- Get pulled down by lower scores
- Issues with providers not carrying their own weight

BOTH

- Providers that score better than 89 will get their individual score
- Providers that score less than 89 will get the group score
- Take advantage of 20 patient minimums, specialty providers within your group, and top performers.

★ MIPS TIPS AND TRICKS ★

START TRACKING EACH MIPS CATEGORY

- Track Quality performance
- Complete your 90 days for PI and IA so you can spend more time on Quality
- Understand measure requirements so workflow/documentation is correct

FOCUS ON PERFORMANCE IMPROVEMENT BY ATTACKING GAPS IN CARE

- Providers – determine if someone is not carrying their weight
- Patients – determine if there is a patient type that is causing your scores to suffer
- Measures – determine what measures may have been overlooked

TRACK MORE THAN 6 QUALITY MEASURES

- Choose all 8 measures and watch their performance.
- Start eliminating measures through the year to optimize your time

Tracking Performance in EZDERM

PROFILE PAGES

✔ Profile ✔ Small Practice Status ✔ PI Exempt ✔ Component Details ✔ TIN ✔ CMS Account ✔ BAA ✔ Waiver

Practice Profile

1.) Select Preferred Email Contact*
Select who should be contacted regarding account questions, issues, and updates.

Primary Admin (lpatrick@healthmonix.com)
 Secondary Admin(s)

[Select All](#) [Remove All](#)

1.) Administrator Name*


2.) Practice Address Line 1*


3.) Practice Address Line 2


4.) City*


5.) State*

MEASURES PAGE




 **Measures**

 **Data Entry**

 **Requirements**

 **Ready To Submit**

Add the necessary measures and complete all pages to meet the measure selection requirements.

 My Measures <i>Select measures to report</i>	My Measures
 Electronic Reporting <i>Determine CEHRT bonus points</i>	Completed
 Mandated Measures <i>Info about CMS-mandated measures</i>	Completed

MEASURE SELECTION

Measure Selection

Filters Showing 194 of 215 Measures [Select All Measures](#) | [Deselect All Measures](#) Measures Benchmarks | [View Selected Measures](#) Items per page: 50

Measure Title +

Measure Number +

Codes +

CMS Measure Set +

High Priority Measures +

Outcome Measures +

Provisional Measures +

Measures With Benchmarks +

Topped Out Benchmarks +

Measures Capped At 7 Pts +

[Reset](#) [Filter](#)

Selection Requirements

100% **Measures Selected: 8 of 6**
You must select at least 6 measures

100% **Outcome or HP measure: 3 of 1**
You must select at least 1 outcome or 1 high-priority (HP) measure

#1	Diabetes: Hemoglobin A1c Poor Control Percentage of patients 18-75 years of age with diabetes who had hemoglobin A1c > 9.0% during the measurement period High Priority: True Outcome: True Reporting Frequency: Once per patient per year Benchmarks Exist: Yes Topped Out: No	Select View Details
#5	Heart Failure (HF): Angiotensin-Converting Enzyme (ACE) Inhibitor or Angiotensin Receptor Blocker (ARB) or Angiotensin Receptor-Nepriylsin Inhibitor (ARNI) Therapy for Left Ventricular Systolic Dysfunction (LVSD) Percentage of patients aged 18 years and older with a diagnosis of heart failure (HF) with a current or prior left ventricular ejection fraction (LVEF) < 40% who were prescribed ACE inhibitor or ARB or ARNI therapy either within a 12-month period when seen in the outpatient setting OR at each hospital discharge High Priority: False Outcome: False Reporting Frequency: 1: Once per patient/year; 2: Every Visit Benchmarks Exist: Yes Topped Out: Yes	Select View Details
#6	**Provisional** Coronary Artery Disease (CAD): Antiplatelet Therapy Percentage of patients aged 18 years and older with a diagnosis of coronary artery disease (CAD) seen within a 12 month period who were prescribed aspirin or clopidogrel High Priority: False Outcome: False Reporting Frequency: Once per patient per year Benchmarks Exist: Yes Topped Out: No	Select View Details
#7	Coronary Artery Disease (CAD): Beta-Blocker Therapy – Prior Myocardial Infarction (MI) or Left Ventricular Systolic Dysfunction (LVEF < 40%)	Select

ELECTRONIC REPORTING PAGE

Electronic Reporting

Select Yes for the measures you've electronically reported end-to-end for this reporting year. Select No for the others.

CMS allows one bonus point for each measure under the quality performance category score, up to a maximum of 10 percent of the denominator of the quality performance category score if:

- The MIPS eligible clinician uses CEHRT to record the measure's demographic and clinical data elements in conformance to the standards relevant for the measure and submission pathway, including but not necessarily limited to the standards included in the CEHRT definition
- The MIPS eligible clinician exports and transmits measure data electronically to a third party using relevant standards or directly to us using a submission method; AND
- The third party intermediary (for example, this registry) uses automated software to aggregate measure data, calculate measures, perform any filtering of measurement data, and submit the data electronically to us using a submission method

These requirements are referred to as "end-to-end electronic reporting." This bonus works in conjunction with the bonus points for reporting high priority measures. MIPS eligible clinicians are eligible for both this bonus option and the high priority bonus option with appropriate bonus caps for each option.

All measures qualify for CEHRT | None of the measures qualify for CEHRT

Electronically Reported	Selected Measures	
Yes <input checked="" type="radio"/> No <input type="radio"/>	MIPS CQM #47	Advance Care Plan Percentage of patients aged 65 years and older who have an advance care plan or surrogate decision maker documented in the medical record or documentation in the medical record that an advance care plan was discussed but the patient did not wish or was not able to name a surrogate decision maker or provide an advance care plan
Yes <input checked="" type="radio"/> No <input type="radio"/>	MIPS CQM #110	Preventive Care and Screening: Influenza Immunization Percentage of patients aged 6 months and older seen for a visit between October 1 and March 31 who received an influenza immunization OR who reported previous receipt of an influenza immunization
Yes <input checked="" type="radio"/> No <input type="radio"/>	MIPS CQM #111	Pneumococcal Vaccination Status for Older Adults Percentage of patients 65 years of age and older who have ever received a pneumococcal vaccine

COMPLETION THRESHOLD

Complete after data has been imported from the interface:

Measures Data Entry **Requirements** Ready To Submit

Review and complete the following pages to confirm Quality reporting requirements.

- ✓ **Reporting Date Range**
Select a date range to report. [Go To Page](#)
- ✓ **Completion Threshold**
Enter total eligible instances to confirm 70% reporting rate needed per measure. [Go To Page](#)
- ⚠ **Measures To Send To CMS**
Report that reflects CMS reporting requirement criteria. [Go To Page](#)

Threshold

For a measure, you must report a minimum of 70% of all eligible patient instances (not just Medicare instances) for that measure. Complete this page to determine the completion

associated with this TIN into MIPS/PRO, select "Yes" to the question below. The system will automatically calculate the completion threshold for each measure by dividing the performance page by the "Total" instances from the performance page. The difference between these two numbers is the inclusion of incomplete instances that exist for that measure.

the visit data associated with this TIN, you will need to manually enter the total instances for that measure as determined by your billing records and/or EHR reports.

Should you add or remove an instance for any measure after completing the page, the numerator will update for that measure. If the page is showing text fields and any measure has **more** than 100% reporting rate OR has an empty text field, the page will remain "Incomplete." Page must be complete before submission to CMS is allowed.

Yes No Have you entered 100% of your 2021 reporting data into MIPS/PRO?

Measure #	Reporting Frequency	Complete Instances (Numerator)	Total Instances (Denominator)	Reporting Rate
#47	Once per patient per year	681	682	99%
#110	Once per patient per year	810	810	100%
#111	Once per patient per year	682	682	100%

QUALITY PERFORMANCE

2021 / Lauren Patrick / Quality Checklist ▾

 Quality Performance : 31/40

Quality Reports



CMS Performance ★ 2021 Reporting Year ▾

CMS Performance NPI Analysis Quality Points

 Email Report  Print to PDF

Measure	Total Instances	Complete Instances	Met	Exclusions	Not Met	Performance Rate	Rate Decile	
							Rate	Decile
#47 - Advance Care Plan	682	681	619	0	62	90.9%		
#110 - Influenza Immunization	810	810	633	2	175	78.34%		
#111 - Pneumococcal Vaccination Status for Older Adults	682	682	591	0	91	86.66%		
#113 - Colorectal Cancer Screening	442	426	245	0	181	57.51%		
#130 - Documentation of Current Medications in the Me...	917	916	868	35	13	98.52%		
#134 - Screening for Depression and Follow-Up Plan	857	768	560	0	208	72.92%		
#410 - Psoriasis: Clinical Response to Systemic Medica...	15	15	15	0	0	100%		
#418 - Osteoporosis Management in Women Who Had a...	0	0	0	0	0			

Actual Predicted

"Actual" Quality Points: 47.78 / 60

Top 6 Actual Points: 47.78 ⓘ

Improvement bonus: Incomplete


ACR measure tracking is enabled. [Learn more](#)

"Actual" Top 6 measures with reporting completion rules


Compare actual vs predicted points for all selected measures in this section. Use the "20 instances" and "Completion Threshold" columns to determine why the actual and predicted points for each measure do (or do not) match.

Measure	Performance	20 Instances	Completion Threshold	Actual Points	Predicted Points	Total Possible Points	Top 6	Send To CMS Status
#47 - Advance Care Plan	100%	Yes (173)	Yes (100%)	10	10	10	Yes	Selected
#48 - Urinary Incontinence: Assessment of Presence or Absence of UI in Women Aged 65 Years and Older	100%	Yes (83)	Yes (100%)	10	10	10	Yes	Selected
#112 - Breast Cancer Screening	86.7%	Yes (196)	Yes (100%)	10	10	10	Yes	Selected
#374 - Closing the Referral Loop: Receipt of Specialist Report	93.3%	Yes (134)	Yes (100%)	10	10	10	Yes	Selected
#127 - DM: Diabetic Foot and Ankle Care, Ulcer Prevention – Evaluation of Footwear	89.6%	Yes (309)	Yes (100%)	4.2	4.2	10	Yes	Selected
#331 - Adult Sinusitis: Antibiotic Prescribed for Acute Viral Sinusitis (Overuse)	61.8%	Yes (76)	Yes (100%)	3.58	3.58	10	Yes	Selected

GAPS IN CARE REPORT

Patients 

View, add, and update patients

[Gaps In Care Report](#) 

Filters Showing 997 of 997 Patient Records per page [Export to Excel](#) [Upload Patients](#) [Add Patient](#)

Patient Identifier	Patient Name	Date of Birth	Date of Service	Gender	Status	Has NPI	Last Updated Date
1	joe smith	1/1/1950	4/28/2021				
1		5/31/1945	4/28/2021				
5		8/13/1938	4/28/2021				
5		7/22/1947	4/28/2021				

Patient Identifier	Last Name	First Name	Date of Birth	Gender	DOS	DOS Time	DOS Modifier	NPI	Measure
XXX	Jane	Smith	05/31/1945	Female	04/13/2021			1235111436	Documentation of Current Medications in the Medical Record
YYY	Cindy	Jones	05/31/1945	Female	02/17/2021			1235111436	Documentation of Current Medications in the Medical Record
ZZZ	Jane	Doe	07/22/1947	Male	01/02/2021			1235111436	Advance Care Plan



PROMOTING INTEROPERABILITY

Select Measures

2022 PI Measures

Select and review the PI measures you will be reporting

Measure ID	Required Measures	Points
PI_PPHI_1	Security Risk Analysis	0
PI_PPHI_2	High Priority Practices Guide of the Safety Assurance Factors for EHR Resilience (SAFER) Guides	0
PI_EP_1	e-Prescribing	10
PI_EP_2	Query of Prescription Drug Monitoring Program (PDMP)	10
PI_PEA_1	Provide Patients Electronic Access to Their Health Information	40
PI_PHCDRR_1	Immunization Registry Reporting	5
PI_PHCDRR_3	Electronic Case Reporting	5

Required Measures

100%

Measures selected: 7 of 7
Required measures are automatically selected.

HIE Measures

100%

Measures selected: 2 of 2
You have selected to report HIE_1 and HIE_4

HIE Measures

For HIE measures, HIE_1 and HIE_4 are required but can be replaced by HIE_5 as an alternative measure. Since they are mutually exclusive, only one set of them can be selected to report.

Note that HIE_1 and HIE_4 have exclusion possibilities and have numerator and denominator answers. This means a percentage of the total possible points of these two measures can be received. However, HIE_5 is an all or nothing measure. In other words, if this group meets all the criteria for HIE_5, then all the points for the measure will be applied. If just one of the criteria is not met, then 0 points will be applied for this measure. To learn more about each measure, click the measure title for details.

If you wish to provide answers to all three measures and then compare the difference between PI score, you can select one set of measures, enter data and check the Track PI Measures page. Then return to this page and select the other option, enter data, and compare results. Switching back and forth will not remove or change data from any measure. Whatever option is selected here and appears on the track measures page once you choose to submit to CMS is the set of measures that will be submitted to CMS.

Measure ID	Measure Name	Points	HIE Selection
PI_HIE_1	Support Electronic Referral Loops by Sending Health Information	20	<input type="button" value="Selected"/>
PI_HIE_4	Support Electronic Referral Loops by Receiving and Reconciling Health Information	20	<input type="button" value="Selected"/>
PI_HIE_5	Health Information Exchange (HIE) Bi-Directional Exchange	40	<input type="button" value="Select"/>

Optional Bonus Measures

Select one of the following measures to report it as a bonus measure to receive five bonus points. Reporting more than one of these measures will still result in a total of five bonus points. It is not required to report any of these measures.

Measure ID	Optional Bonus Measures	Points	Select
PI_PHCDRR_2	Syndromic Surveillance Reporting	5	<input type="button" value="Add"/>
PI_PHCDRR_4	Public Health Registry Reporting	5	<input type="button" value="Add"/>
PI_PHCDRR_5	Clinical Data Registry Reporting	5	<input type="button" value="Add"/>

Track 2022 PI Measures



Enter data for each measure and review the results.

Measure ID	Measure	Performance	Points Earned/Total	Status	Data Entry
PI_PPHI_1	Security Risk Analysis	100%	Completed	Required	Update
PI_PPHI_2	High Priority Practices Guide of the Safety Assurance Factors for EHR Resilience (SAFER) Guides	100%	Completed	Required	Update
PI_EP_1	e-Prescribing	67%	7 / 10	Required	Update
PI_EP_2	Query of Prescription Drug Monitoring Program (PDMP)	100%	10 / 10	Required	Update
PI_HIE_1	Support Electronic Referral Loops by Sending Health Information	80%	16 / 20	Required	Update
PI_HIE_4	Support Electronic Referral Loops by Receiving and Reconciling Health Information	100%	20 / 20	Required	Update
PI_PEA_1	Provide Patients Electronic Access to Their Health Information	90%	36 / 40	Required	Update
PI_PHCDRR_1	Immunization Registry Reporting	Excluded	Excluded	Required	Update
PI_PHCDRR_3	Electronic Case Reporting	100%	10 / 10	Required	Update

Required Measures
✔ Complete

PI Points
 99 / 100

PI Score
 25 / 25

PI Reporting Date Range

The reporting date range for PI must be within the 2022 reporting year. The default range is 1/1/2022-12/31/2022, but any 90 day or greater range within the year is valid for 2022. The selected date range will be applied to all PI measures. The data entered for these measures should only fall within the following date range.

PI Start Date:

PI End Date:

[Update](#)



PROMOTING INTEROPERABILITY

Track Measures

e-Prescribing (PI_EP_1)

Complete:

- This group writes fewer than 100 permissible prescriptions during the performance period in 2022 MIPS.

 None of the above

2. **Numerator:** Of the prescriptions defined by the denominator, enter the number of prescriptions generated and transmitted electronically using CEHRT.

Denominator: Enter the number of prescriptions written for drugs requiring a prescription to be dispensed (excluding controlled substances) during the performance period; or enter the number of prescriptions written for drugs requiring a prescription to be dispensed during the performance period.

	Numerator	Denominator
Group Total:	<input type="text" value="10"/>	<input type="text" value="15"/>

Measure Details

Measure Title: e-Prescribing

Measure ID: PI_EP_1

Objective: e-Prescribing

Description

At least one permissible prescription written by the MIPS eligible clinician is transmitted electronically using CEHRT.

Definitions



IMPROVEMENT ACTIVITIES Select Measures

Select Activities

Filters Showing 50 of 104 Activities

Activity Name	Subcategory	Activity Weight	Time Requirement	Action
IA_EPA_1: Provide 24/7 Access to MIPS Eligible Clinicians or Groups Who Have Real-Time Access to Patient's Medical Record	Expanded Practice Access	20	90	Select View Details
IA_EPA_2: Use of telehealth services that expand practice access	Expanded Practice Access	10	90	Select View Details
IA_EPA_3: Collection and use of patient experience and satisfaction data on access	Expanded Practice Access	10		Select View Details

Selected Activities

Activities Added: 2
Points Selected: 40
Points Needed: 40 Continue

- IA_BE_6: Collection and follow-up on patient experience and satisfaction data on beneficiary engagement ×
Points :20
- IA_BE_14: Engage Patients and Families to Guide Improvement in the System of Care ×
Points :20

Improvement Activity Component - Attest

Congratulations! Activity was attested on 4/28/2021

ACTIVITY: IA_BE_6: Collection and follow-up on patient experience and satisfaction data on beneficiary engagement
ACTIVITY ID: IA_BE_6
SUBCATEGORY: Beneficiary Engagement
WEIGHT: 20 points
REQUIRED PARTICIPATION PERIOD: 90 days

I attest that I have completed the above Improvement Activity as prescribed by the MIPS 2021 program.

Enter your initials.

Signature: First and last name

Date: 4/28/2021



MUST KNOWS!

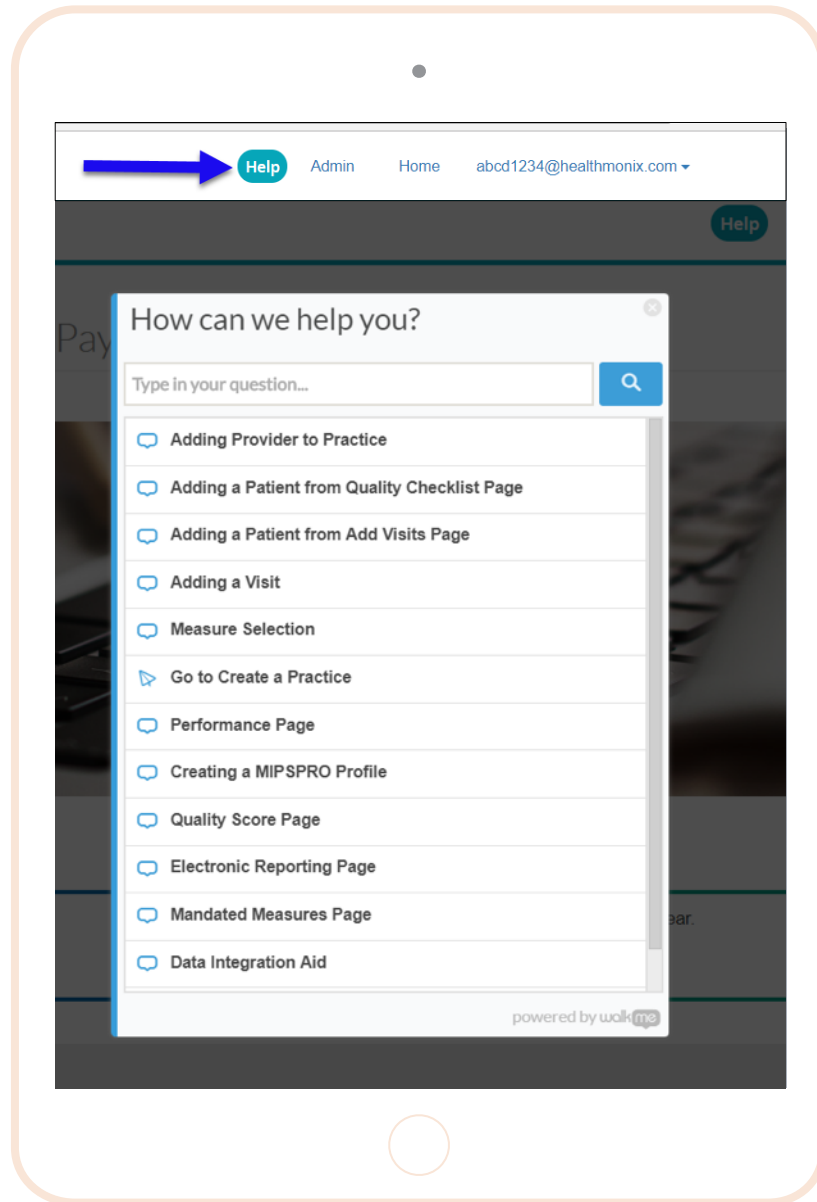
INTERFACE BRIDGE INITIATION: Q4 2023

COMPLETION OF DATA IMPORT: ~1 week after notification given to EZDERM

EZDERM CHART UPDATES: ~Every 20 minutes

SUBMISSION DEADLINE: February 15th, 2024





INTRODUCTION TO CUSTOMER SUPPORT

SELF-SERVICE MATERIALS:

- Webinars
- Guided system tutorials
- Monthly Newsletter
- Healthmonix HelpDesk

SUPPORTING OUR CLIENTS

Timely assistance in the form of Live Support options and Self-Service Materials.

CONNECT WITH US:



610.590.2229 (opt. #2)



Support@healthmonix.zendesk.com



Live online chat

THANK YOU

Questions?